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Contract

Payroll Services Framework

Guy's and St Thomas' NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-048875

Procurement identifier (OCID): ocds-h6vhtk-04e597

Published 14 August 2025, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

Guy's and St Thomas' NHS Foundation Trust

Great Maze Pond

London

SE1 9RT

Contact

Nawaz Habib

Email

nawaz.habib@nhs.net

Country

United Kingdom

Region code

UKI44 - Lewisham and Southwark

Internet address(es)

Main address

<https://www.lpp.nhs.uk/>

Buyer's address

<https://www.lpp.nhs.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Payroll Services Framework

Reference number

LPP/2024/004

II.1.2) Main CPV code

- 79211110 - Payroll management services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS London Procurement Partnership (hosted by Guy's and St Thomas' NHS Foundation Trust) has established a multiple supplier framework for the provision of Payroll Services. The framework agreement covers core payroll, pension and expenses administration plus related HR administration/maintenance through the ESR system.

The Payroll Services Framework is not split in to any Lots.

Please find the awarded suppliers listed below:

CR Payroll Solutions Limited
ELFS Business Services Ltd
NHS Shared Business Services
Payroll Easy Group Limited
University Hospitals Birmingham NHS Foundation Trust

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £24,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79631000 - Personnel and payroll services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

NHS London Procurement Partnership (hosted by Guy's and St Thomas' NHS Foundation Trust) has established a Framework Agreement for the provision of payroll services. This framework is not split in to any Lots.

The framework for the provision of payroll services has the following expected business benefits:

Financial Benefits

The Framework has established ceiling prices that a supplier may not exceed when delivering services to any participating authority.

As much of the procurement work has already been done, NHS and wider public sector contracting authorities are able to save on time and costs associated with running a full procurement.

Rates

Suppliers have rate cards that provide a set of ceiling prices for the service available, which means organisations can have confidence regarding the maximum price they will pay for a service. This information can also be used to benchmark existing service provision and to enhance value for money.

Contracting authorities may also consider how they work together with other organisations in order to realise volume-based pricing.

Other Benefits

The Framework should reduce the administrative burden and reduce duplication of effort as standard service specifications and performance indicators have already been established.

The Framework ensures all the providers have achieved a minimum standard in terms of competence and financial viability

The breadth of services and the flexibility built into the framework enables contracting authorities to think more pro-actively about how they might outsource some of their back-office processes.

The framework agreement allows for both further competition and direct award to all awarded suppliers.

The framework agreement will go live from 18/08/2025 and will last for a period of 4 years.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 60%

Quality criterion - Name: Social Value / Weighting: 10%

Cost criterion - Name: Commercial / Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-006434](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 August 2025

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ELFS Business Services

Darwen

BB3 0FG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24,000,000

Lowest offer: £24,000,000 / Highest offer: £24,000,000 taken into consideration

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 August 2025

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NHS Shared Business Services

Hemel Hempstead

HP2 7AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24,000,000

Lowest offer: £24,000,000 / Highest offer: £24,000,000 taken into consideration

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V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

University Hospitals Birmingham NHS Foundation Trust

Birmingham

B15 2PR

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24,000,000

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6 August 2025

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CR Payroll Solutions Limited

Kilkenny

R95 R2HY

Country

Ireland

NUTS code

- IE - Ireland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24,000,000

Lowest offer: £24,000,000 / Highest offer: £24,000,000 taken into consideration

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Number of tenders received: 6

Number of tenders received from SMEs: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Payroll Easy Group Limited

London

W1W 5PF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24,000,000

Lowest offer: £24,000,000 / Highest offer: £24,000,000 taken into consideration

Section VI. Complementary information

VI.3) Additional information

The Framework can be accessed by the following Participating Authorities (including but not limited to):

- Central government departments & their executive agencies (a list of such departments and executive agencies can be found at <http://www.cabinetoffice.gov.uk/government-business/government-ministers-responsibilities.aspx>);
- Non-departmental public bodies (NDPBs) (a list of NDPBs can be found at Annex A to the Public Bodies Directory 2007 published by the cabinet office) which can be found at: <https://www.gov.uk/guidance/public-bodies-reform>;
- National Health Service (NHS) bodies, including Clinical Commissioning Groups, NHS trusts, NHS foundation trusts, a Special Health Authority and a Local Health Board in England and Wales and other constituent bodies in Wales, Scotland and Northern Ireland, including but not limited to, the Scottish ambulance service, lists of all of such NHS bodies can be found at:
<http://www.nhs.uk/ServiceDirectories/pages/nhstrustlisting.aspx>
<http://www.wales.nhs.uk/nhswalesaboutus/structure>,
<https://www.scot.nhs.uk/organisations/>
<http://www.hscni.net/index.php?link=hospitals>
- All Local Authorities, a list of such authorities being available at:
http://www.direct.gov.uk/en/DI1/Directories/Localcouncils/AToZOfLocalCouncils/DG_A-Z_LG
- All Combined Authorities, a list of such authorities being available at:
<https://www.local.gov.uk/topics/devolution/combined-authorities>
- Police forces and other emergency services, including fire and rescue services, the maritime and Coast guard agency and other rescue authorities a list of police authorities and fire and rescue services can be found respectively at the following:
<http://www.police.uk/forces.htm>
<https://www.fireservice.co.uk/information/ukfrs/>
- Educational establishments i.e. schools maintained by local authorities; academies; city technology colleges; further education establishments, and universities:
<https://www.gov.uk/check-a-university-is-officially-recognised/recognised-bodies>
- Registered social landlords (RSLs), a list of such authorities being available at:
<https://www.gov.uk/government/publications/current-registered-providers-of-social-housing>
- Registered charities, as detailed at: <http://www.charity-commission.gov.uk/>
- Devolved and other administrations within the British Isles, including those detailed at:
 Scotland: <http://scotland.gov.uk/Home> and <http://www.scottish.parliament.uk/>
 Wales: <http://new.wales.gov.uk/?llang=en,OJ/S>
 Isle of Man: <https://www.gov.im/>
- Healthcare providers in the Channel Islands

<https://gov.gg>

<https://www.gov.je>

For the avoidance of doubt, any successor bodies of any of the above entities shall be entitled to access the Framework (subject to Authority approval) and shall be deemed Participating Authorities for the purposes of this Framework Agreement.

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom