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Contract

Framework Agreement for the Provision of Social Care Agency Staff to Support Child & Family Services

City & County of Swansea

F03: Contract award notice

Notice identifier: 2025/S 000-048839

Procurement identifier (OCID): ocids-h6vhtk-04b443

Published 14 August 2025, 3:15pm

Section I: Contracting authority

I.1) Name and addresses

City & County of Swansea

Civic Centre

Swansea

SA1 3SN

Contact

Sam Wilkes

Email

procurement@swansea.gov.uk

Country

United Kingdom

NUTS code

UKL18 - Swansea

Internet address(es)

Main address

<http://www.swansea.gov.uk/dobusiness>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0254

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework Agreement for the Provision of Social Care Agency Staff to Support Child & Family Services

Reference number

CCS/24/241

II.1.2) Main CPV code

- 79600000 - Recruitment services

II.1.3) Type of contract

Services

II.1.4) Short description

Swansea Council are looking to implement a Framework Agreement for the Provision of Social Care Agency Staff in order to provide a swift, compliant route to cover staffing shortfall within the Child & Family Services Departments. The authority foresees the need for a multi lot framework covering requirements such as Emergency Child Support, Children's Residential Support Workers and Family Support Workers

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £0.01

II.2) Description

II.2.1) Title

Emergency Support Team

Lot No

1

II.2.2) Additional CPV code(s)

- 85311300 - Welfare services for children and young people
- 85310000 - Social work services
- 85300000 - Social work and related services
- 85000000 - Health and social work services
- 85312330 - Family-planning services
- 85112000 - Hospital support services

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

Main site or place of performance

Predominantly within the boundaries of Swansea Council but there may be occasions when support is required out of the county

II.2.4) Description of the procurement

Swansea Council require a team of Residential Children's Workers to provide support to Children at short notice, whilst care planning is undertaken and longer-term arrangements put in place.

Locations will vary depending on the needs of the child, this will generally be within the boundaries of Swansea Council but there may be occasions when support is required out of the county.

The Council will require that the provider be given 24 hours' notice to assemble a team of staff who have the necessary minimum qualifications and experience required which will be detailed in the Specification.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Children's Residential Support Workers

Lot No

2

II.2.2) Additional CPV code(s)

- 85311300 - Welfare services for children and young people
- 85312120 - Daycare services for disabled children and young people
- 85312110 - Child daycare services
- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

Main site or place of performance

Predominantly at any of the Authority's Registered Children's Homes however there may be occasions where workers will be supporting children in their own homes

II.2.4) Description of the procurement

Swansea Council require agency staff to provide Children's Residential Workers for the support of young people on a shift-by-shift basis.

Workers will predominantly be required to work at any of the Authority's Registered Children's Homes however, there may be occasions where workers will be supporting children in their own homes or alternative arrangements.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Family Support Workers

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85312330 - Family-planning services
- 79600000 - Recruitment services
- 85311300 - Welfare services for children and young people

- 85312400 - Welfare services not delivered through residential institutions
- 85111000 - Hospital services
- 85112000 - Hospital support services
- 85144100 - Residential nursing care services

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

Main site or place of performance

Various locations including family homes, hospital, residential settings and within the wider community

II.2.4) Description of the procurement

Swansea Council require agency staff to provide Family Support workers to work with some of the most vulnerable children, young people and families being supported by Child and Family Services.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-002551](#)

Section V. Award of contract

Lot No

1

Title

Emergency Support Team

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 May 2025

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 10

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

FRONTLINE HEALTH PROFESSIONALS LTD

85 Great Portland Street, First Floor,

London,

W1W7LT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

NOS DA HEALTHCARE LTD

8 Under Cardiff Road

Bargoed

CF818WZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

AIRMID STAFFING LTD

2 Station Road West

Oxtd

RH89EP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

BS Social Care

2 Queen Street

Cardiff

CF102BU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Liquid Personnel

Turndord Place, great Cambridge Road

Broxbourne

EN106NH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

REDWOOD CARE SOLUTIONS LIMITED

27 Croft Street

Swansea

SA11QE

Country

United Kingdom

NUTS code

- UKL18 - Swansea

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

VELOX HEALTHCARE LIMITED

Parkway House, Hambrook Lane

Bristol

BS348QB

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Prospero Group Ltd

15 Worship Street

London

EC2A2DT

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

No

V.2.3) Name and address of the contractor

Randstad Solutions Limited

253 Capability Green

Luton

LU13LU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section V. Award of contract

Lot No

2

Title

Children's Residential Support Workers

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 May 2025

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 13

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

FRONTLINE HEALTH PROFESSIONALS LTD

85 Great Portland Street, First Floor,

London,

W1W7LT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

NOS DA HEALTHCARE LTD

8 Under Cardiff Road

Bargoed

CF818WZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

AIRMID STAFFING LTD

2 Station Road West

Oxted

RH89EP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

BS Social Care

2 Queen Street

Cardiff

CF102BU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

MPS HEALTHCARE LIMITED

Meriden Hall Main Road, Meriden

Coventry

CV77PT

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

VELOX HEALTHCARE LIMITED

Parkway House, Hambrook Lane

Bristol

BS348QB

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Prospero Group Ltd

15 Worship Street

London

EC2A2DT

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

No

V.2.3) Name and address of the contractor

Randstad Solutions Limited

253 Capability Green

Luton

LU13LU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Sanctuary Personnel

Willis Building, 15 Friars Street

Ipswich

IP11TD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

danluker limited t/a supply care solutions

1st Floor, 602 chigwell road, woodford

essex

ig88aa

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section V. Award of contract

Lot No

3

Title

Family Support Workers

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 May 2025

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

FRONTLINE HEALTH PROFESSIONALS LTD

85 Great Portland Street, First Floor,

London,

W1W7LT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

NOS DA HEALTHCARE LTD

8 Under Cardiff Road

Bargoed

CF818WZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

AIRMID STAFFING LTD

2 Station Road West

Oxted

RH89EP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

BS Social Care

2 Queen Street

Cardiff

CF102BU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

MHILD LIMITED

14 Sandycroft

London

SE20XY

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

ProCare Nursing Agency

1 Radnor Court, 256 Cowbridge Road East

Cardiff

CF51GZ

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

VELOX HEALTHCARE LIMITED

Parkway House, Hambrook Lane

Bristol

BS348QB

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Randstad Solutions Limited

253 Capability Green

Luton

LU13LU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

SERVICE DIRECT LIMITED

4 Knoyle Street, Treboeth

Swansea

SA59AY

Country

United Kingdom

NUTS code

- UKL18 - Swansea

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

danluker limited t/a supply care solutions

1st Floor, 602 chigwell road, woodford

essex

ig88aa

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section VI. Complementary information

VI.3) Additional information

Register your company on the eTenderWales portal (this is only required once):

- Navigate to the portal: <http://etenderwales.bravosolution.co.uk>
- Click the “Suppliers register here” link.
- Enter your correct business and user details.
- Note the username you chose and click “Save” when complete.
- You will shortly receive an e-mail with your unique password (please keep this secure).
- Agree to the terms and conditions and click “continue”.

2. Express an interest in the project:

- Login to the portal with your username/password.
- Click the “ITTs Open to All Suppliers” link (these are the ITTs open to any registered supplier).
- Click on the relevant ITT to access the content.
- Click the “Express Interest” button in the “Actions” box on the left-hand side of the page.
- This will move the ITT into your “My ITTs” page (this is a secure area reserved for your projects only).
- Click on the ITT code. You can now access any attachments by clicking the “Settings and Buyer Attachments” in the “Actions” box.

3. Responding to the invitation to tender:

- You can now choose to “Reply” or “Reject” (please give a reason if rejecting).
- You can now use the “Messages” function to communicate with the buyer and seek any clarification.

— Note the deadline for completion, then follow the onscreen instructions to complete the ITT.

— There may be a mixture of online and offline actions for you to perform (there is detailed online help available).

If you require any further assistance use the online help. Alternatively, the BravoSolution helpdesk can be contacted (Monday to Friday, 8:00 to 18:00) on:

— E-mail: help@bravosolution.co.uk

— Phone: +44 8003684850

(WA Ref:154682)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Council will incorporate a minimum 10 calendar day standstill period at the point information on the award of the contract is communicated to tenderers. This period will extend to 15 calendar days for communication by non-electronic means. Applicants who are unsuccessful shall be informed by the Council as soon as possible after the decision has been made. Should additional information be required it should be requested of the addressee in section I.1). If an appeal regarding the award of the contract has not been

successfully resolved, The Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the High Court (England, Wales, and Northern Ireland). Any such action must be brought promptly (generally within 30 days). Where a contract has not been entered into, the Court may order the setting aside of the award decision or order the Council to amend any document and may award damages. If the contract has been entered into the Court may, depending on the circumstances, award damages, make a declaration of ineffectiveness, order the Council to pay a civil financial penalty, and/or order that the duration of the contract be shortened. If a declaration of ineffectiveness is sought, any such action must be brought within 30 days where the Council has communicated the award of the contract and a summary of reasons to tenderers, or otherwise within 6 months. The purpose of the standstill period referred to above is to allow the parties to apply to the Courts to set aside the award decision before the contract is entered into.

VI.4.4) Service from which information about the review procedure may be obtained

The City & County of Swansea- Legal, Democratic Services & Business Intelligence

Civic Centre, Oystermouth Road

Swansea

SA1 3SN

Country

United Kingdom