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Contract

SEGfL National Software Framework

East Sussex County Council

F03: Contract award notice

Notice identifier: 2025/S 000-048825

Procurement identifier (OCID): ocds-h6vhtk-04abcc

Published 14 August 2025, 2:54pm

Section I: Contracting authority

I.1) Name and addresses

East Sussex County Council

County Hall, St. Anne's Crescent

Lewes

BN71UE

Email

procurement@eastsussex.gov.uk

Country

United Kingdom

Region code

UKJ22 - East Sussex CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.eastsussex.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SEGfL National Software Framework

Reference number

DN2674

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Award of a national software framework that offers a range of software solutions to the users of the framework via an online portal.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £500,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Award of a national software framework that offers a range of software solutions to the users of the framework via an online portal.

The framework will be promoted by SEGfL as a founding member of the National Educational Network (NEN) to over 32,000 educational establishments in the UK.

The list of software titles is not yet fully determined and will expand over the term of this arrangement. It will be drawn from all categories of software used in educational establishments, local authorities, and VCSE / 3rd sector organisations. This will include, but not be limited to:

- Microsoft and other application licensing;
- Firewall, Anti-virus and other security software;
- Commercial and educational filtering products and licenses;
- Educational software; and
- Other commercial off-the-shelf (COTS) software;

Related services for software purchased under the framework, or software already deployed by a user of the framework will also be made available under this software framework including but not limited to the following:

- Support and maintenance;
- Renewals of existing software subscriptions;
- Software asset management;

Hardware and appliances that are required to fully utilise the software will also be made available under this software framework, but only insofar that they are integral to the solution being sought.

The main objectives of the framework are:

- For users of the software framework to benefit from preferential discounting and pricing that they would otherwise be unlikely able to achieve individually, via the aggregated spend on software by users of the framework;
- To provide users with a purchasing website (portal) presenting an appropriate software catalogue based on framework user type, co-branded as a SEGfL service;
- The portal to deliver a fast, simple and compliant route for users to direct award orders through;
- For the successful supplier to support management of the software framework by suggesting software titles / solutions, negotiating prices and terms with software vendors, marketing the framework to users, managing licences, recording transactions and reporting regularly to the Contracting Authority / SEGfL.

Key drivers for this service are:

- To save educational establishments and other framework users money through aggregation;
- The requirement of educational establishments and other framework users to receive assistance in the complex area of licensing requirements and management;
- To make this software framework and associated supplier portal the online procurement service of choice for educational establishments and other framework users.

The Contracting Authority / SEGfL intends that the successful framework supplier shall act with SEGfL members to develop this service with educational establishments and other users. The supplier will be accredited by major software houses, experienced in portal management and online sales, have a good track record in marketing to educational establishments and other public sector users and be experienced in tracking and reporting its activities.

It is intended that the framework can be utilised by the following entities:

Educational establishments listed here:

<https://get-information-schools.service.gov.uk/Search?SelectedTab=Establishments> and

updated from time to time

Local Authorities including County Councils, City Councils, District Councils, Borough Councils, Unitary Authorities, Metropolitan Districts and London Boroughs listed here:

https://assets.publishing.service.gov.uk/media/6401d6a6d3bf7f25f813fc3a/List_of_councils_in_England_2023.pdf and updated from time to time

Parish, Community and Town Councils

Third Sector Voluntary, Community & Social Enterprises (VCSE)

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55

Price - Weighting: 45

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-032999](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 May 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Softcat PLC

Solar House, Fieldhouse Lane

Marlow

SL7 1LW

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

02174990

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £500,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

The Strand

London

Country

United Kingdom