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Planning

AI Case Recording

Solihull Metropolitan Borough Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

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Scope

Reference

SOL30072 AI Case Recording

Description

PME to understand the availability, capability, and readiness of providers who can offer a digital recording support tool.

We are looking for a solution that:

- Enables recording of conversations (e.g., between practitioners and families or between professionals).
- Is compatible with commonly used devices such as laptops and smartphones.

- Can generate summaries of discussions, including meetings, in line with our casework templates.
- Can export outputs directly into formats that align with our internal recording standards.

Contract dates (estimated)

- 1 August 2026 to 31 July 2029
- 3 years

Main procurement category

Services

CPV classifications

- 72200000 - Software programming and consultancy services
- 72500000 - Computer-related services
- 85312000 - Social work services without accommodation

Contract locations

- UKG32 - Solihull

Engagement

Engagement deadline

27 August 2025

Engagement process description

PME to be undertaken, with interest and submission to be submitted via the e-procurement portal.

Portal Site <https://solihull.my.site.com/login?ec=302&inst=Sj&startURL=/home/home.jsp>

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

27 August 2025

Contracting authority

Solihull Metropolitan Borough Council

- Public Procurement Organisation Number: PGWC-7578-LYDG

Council House, Manor Square

Solihull

B91 3QB

United Kingdom

Email: procteam@solihull.gov.uk

Region: UKG32 - Solihull

Organisation type: Public authority - sub-central government