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Award

# Contract for the maintenance and support of the Council's Digital Self Service Platform

Kingston Upon Hull City Council

UK6: Contract award notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-048773

Procurement identifier (OCID): ocds-h6vhtk-0587f2

Published 14 August 2025, 1:57pm

## Scope

## **Description**

Kingston upon Hull City Council (the Authority) has conducted this procurement through the G-Cloud 14 Framework Agreement (RM1557.14).

The value is estimated to be a £721,818 and will run from 01 August 2025 to 31 July 2028.

Contract 1. Contract for the maintenance and support of the Council's Digital Self Service Platform

## **Supplier**

• GRANICUS-FIRMSTEP LIMITED

## **Contract value**

- £721,818 excluding VAT
- £866,181.60 including VAT

Below the relevant threshold

## Award decision date

1 August 2025

## Earliest date the contract will be signed

14 August 2025

## **Contract dates (estimated)**

- 14 August 2025 to 31 July 2028
- Possible extension to 30 July 2029
- 3 years, 11 months, 17 days

Description of possible extension:

Option to extend for 12 months

## Main procurement category

#### Services

## **CPV** classifications

• 72000000 - IT services: consulting, software development, Internet and support

#### **Contract locations**

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber
- UKF East Midlands (England)
- UKG West Midlands (England)
- UKH East of England
- UKI London
- UKJ South East (England)
- UKK South West (England)

# **Procedure**

# **Procedure type**

Below threshold - without competition

# **Supplier**

## **GRANICUS-FIRMSTEP LIMITED**

• Companies House: 04283951

Public Procurement Organisation Number: PJJY-8811-PLBX

Ground Floor 3 Wellbrook Court

Cambridge

CB3 0NA

**United Kingdom** 

Email: <u>uksalesteam@granicus.com</u>

Website: <a href="https://granicus.com/uk/">https://granicus.com/uk/</a>

Region: UKH12 - Cambridgeshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Contract for the maintenance and support of the Council's Digital Self Service Platform

# **Contracting authority**

## **Kingston Upon Hull City Council**

• Public Procurement Organisation Number: PRNP-1874-YZZR

The Guildhall, Alfred Gelder Street,

Hull

HU1 1AA

**United Kingdom** 

Email: procurementteam@hullcc.gov.uk

Region: UKE11 - Kingston upon Hull, City of

Organisation type: Public authority - sub-central government