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Contract

Provision of a new Direct Routing Telephone System

Grwp Cynefin

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-048716

Procurement identifier (OCID): ocds-h6vhtk-04ffb7 ([view related notices](#))

Published 14 August 2025, 12:10pm

Scope

Description

Mae Gr?p Cynefin ar hyn o bryd yn gwahodd tendrau ar gyfer system ffôn llwybro uniongyrchol newydd, gan gynnwys darpariaeth ar gyfer cefnogaeth 3 blynedd. Gr?p Cynefin is currently inviting tenders for a new direct routing telephone system, including a provision for 3 year support.

Contract 1. Telecom System

Supplier

- Gradwell Communications Limited

Contract value

- £72,792 excluding VAT
- £87,350 including VAT

Below the relevant threshold

Date signed

23 June 2025

Contract dates

- 1 October 2025 to 30 September 2028
- 3 years

Main procurement category

Services

CPV classifications

- 64200000 - Telecommunications services

Contract locations

- UKL23 - Flintshire and Wrexham
- UKL24 - Powys

- UKL13 - Conwy and Denbighshire
- UKL12 - Gwynedd
- UKL11 - Isle of Anglesey

Procedure

Procedure type

Below threshold - open competition

Supplier

Gradwell Communications Limited

- Public Procurement Organisation Number: PBGZ-5395-DJJT

Trim Street

Bath

BA1 1HB

United Kingdom

Email: info@gradwell.com

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Telecom System

Contracting authority

Grwp Cynefin

- Public Procurement Organisation Number: PDRG-5188-PVQY

Ty Silyn, Y Sgwar

Caernarfon

LL54 6LY

United Kingdom

Email: procurement@grwpcynefin.org

Website: <http://www.grwpcynefin.org>

Region: UKL12 - Gwynedd

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales