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Award

Meter Data Management System

UNITED UTILITIES WATER LIMITED

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-048629

Procurement identifier (OCID): ocds-h6vhtk-05879a ([view related notices](#))

Published 14 August 2025, 10:05am

Scope

Description

This procurement is for the extension of United Utilities Meter Data Management System for a period of a further 2 years at an estimated value of £1,400,000.

Contract 1. Meter Data Management System

Supplier

- Itron Metering Solutions UK Limited

Contract value

- £1,680,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

28 August 2025

Contract dates (estimated)

- 28 August 2025 to 31 July 2027
- 1 year, 11 months, 4 days

Main procurement category

Services

CPV classifications

- 48100000 - Industry specific software package
- 72212100 - Industry specific software development services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)

- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

- Single supplier - technical reasons

- Additional or repeat goods, services or works - extension or partial replacement

In accordance with Schedule 5, Section 7, this award is for repeat services in the provision of a Meter Data management Solution, where it is critical that the solution is compatible with the current configuration of United Utilities metering technology. Itron are the incumbent provider and due to the current roll out of smart metering the cost of change any change of Meter Data Management system would be disproportionately high due to the added technical complexity of the concurrent change. The two year term of the award will allow sufficient time for the smart metering technology to be embedded before undertaking market engagement for a future solution.

Supplier

Itron Metering Solutions UK Limited

- Companies House: 04274515

Brightwell Court, Barrack Square

Martlesham

IP5 3RF

United Kingdom

Email: charl.ferreira@itron.com

Region: UKH14 - Suffolk

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Meter Data Management System

Contracting authority

UNITED UTILITIES WATER LIMITED

- Companies House: 02366678
- Public Procurement Organisation Number: PVVB-5589-BWHX

Haweswater House, Lingley Green Avenue

Great Sankey

WA5 3LP

United Kingdom

Email: Commercialapprovalsboard@uuplc.co.uk

Region: UKD61 - Warrington

Organisation type: Private utility