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Contract

The Provision of Healthwatch Sefton

Sefton Metropolitan Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-048560

Procurement identifier (OCID): ocds-h6vhtk-050e58 ([view related notices](#))

Published 13 August 2025, 5:20pm

Scope

Reference

DN772856

Description

Healthwatch was established under the Health and Social Care Act 2014 to understand the needs, experiences and concerns of people who use health and social care services, and to speak out on their behalf. They are a statutory committee of the independent regulator the Care Quality Commission (CQC). Within the Health and Social Care Act 2014 (Section 182), a duty was imposed on the Council to make contractual arrangements for a local Healthwatch organisation.

Every local authority has a duty to make provisions for the delivery of Healthwatch statutory activity in their local area, their main statutory functions are to:

- Obtain the views of people about their needs and experience of local health and social care services. Local Healthwatch make these views known to those involved in the commissioning and scrutiny of care services.

- Make reports and make recommendations about how those services could or should be improved.
 - Promote and support the involvement of people in the monitoring, commissioning and provision of local health and social care services.
 - Provide information and advice to the public about accessing health and social care services and the options available to them.
 - Make the views and experiences of people known to Healthwatch England, helping us to carry out our role as national champion.
 - Make recommendations to Healthwatch England to advise the CQC to carry out special reviews or investigations into areas of concern
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Contract 1. Provision of Healthwatch Sefton

Supplier

- SEFTON COUNCIL FOR VOLUNTARY SERVICE

Contract value

- £1,095,774 including VAT

Above the relevant threshold

Date signed

12 August 2025

Contract dates

- 1 October 2025 to 30 September 2027
- Possible extension to 30 September 2030
- 5 years

Description of possible extension:

If funding is available and the performance of the Provider meets the requirements stated in the specification.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKD73 - Sefton

Justification for not setting key performance indicators

Contract value is less than £5m

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

SEFTON COUNCIL FOR VOLUNTARY SERVICE

- Companies House: 02832920
- Public Procurement Organisation Number: PTZH-6272-MZRV

3rd Floor North Wing Burlington House

Liverpool

L22 0LG

United Kingdom

Email: tender@seftoncvss.org.uk

Website: <https://seftoncvcs.org.uk/>

Region: UKD73 - Sefton

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Provision of Healthwatch Sefton

Contracting authority

Sefton Metropolitan Borough Council

- Public Procurement Organisation Number: PTHP-5656-DLCN

Bootle Town Hall

Bootle

L20 7AE

United Kingdom

Email: cdp@sefton.gov.uk

Website: <http://sefton.gov.uk>

Region: UKD73 - Sefton

Organisation type: Public authority - sub-central government