

## Important

The following lots in this procurement have been [switched to direct award](#):

- Lot 2. Counselling, Therapeutic Support (4-18 years) and Outreach for Children and Young People (11-18 years)

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/048546-2025>

Tender

## Contract for Integrated Domestic Abuse Services

North Tyneside Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-048546

Procurement identifier (OCID): ocds-h6vhtk-0527c4 ([view related notices](#))

Published 13 August 2025, 4:52pm

## Scope

## Reference

OPEN2025899

## **Description**

North Tyneside Council is seeking to commission a fully integrated Domestic Abuse Service (IDAS) for an initial term of three years, with the option to extend for up to two further years.

This service will deliver holistic, trauma-informed support for victims and survivors of domestic abuse - including both adults and children - regardless of protected characteristics, gender, or level of risk.

The model will combine therapeutic and practical interventions that promote recovery, safety, empowerment, and long-term resilience. As part of our ongoing commitment to delivering high-quality, trauma-informed support to those affected by domestic abuse, North Tyneside Council is commissioning two separate contracts:

Lot 1 - Domestic Abuse Support Service, Value £630,000 per annum:

This contract will deliver an integrated model of community-based and accommodation-based support for adult victims and survivors of domestic abuse, including refuge and dispersed accommodation, IDVA support, outreach, behaviour change programmes, and adult counselling.

Lot 2 - Counselling, Therapeutic Support (4-18 years) and Outreach for Children and Young People (11-18 years), Value £190,000 per annum:

This contract focuses on providing age-appropriate counselling, therapeutic play, and outreach support to children and young people aged 4-18 who have experienced or been affected by domestic abuse.

Providers may submit bids for one or both lots. Each lot will be evaluated independently, and providers should ensure they address the specific requirements and evaluation criteria for each lot they wish to apply for. Collaborative or consortium bids are also welcomed where appropriate.

This dual-lot approach recognises the distinct needs of adults and children affected by domestic abuse, while promoting coordination across services to provide whole-family support.

## **Total value (estimated)**

- £4,400,000 excluding VAT

- £5,280,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 January 2026 to 31 December 2028
- Possible extension to 31 December 2030
- 5 years

Description of possible extension:

Initial Contract is for 3 years with the possible extension of 2 x 12 month periods

### **Main procurement category**

Services

### **CPV classifications**

- 85300000 - Social work and related services

### **Contract locations**

- UKC22 - Tyneside
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## **Lot 1. Domestic Abuse Support Service**

### **Description**

An integrated domestic abuse support service enabling early intervention, supporting safeguarding objectives, and forming part of a broader public health and criminal justice response.

Value £690,000 per annum

### **Lot value (estimated)**

- £3,450,000 excluding VAT
- £4,140,000 including VAT

### **Same for all lots**

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 2. Counselling, Therapeutic Support (4-18 years) and Outreach for Children and Young People (11-18 years)**

### **Description**

This service will provide trauma-informed, age-appropriate, and accessible support for young people affected by domestic abuse across North Tyneside. It will form a core component of the borough's wider coordinated response to domestic abuse and will contribute to the prevention of intergenerational cycles of abuse and harm.

Value £190,000 per annum

## **Lot value (estimated)**

- £950,000 excluding VAT
- £1,140,000 including VAT

## **Same for all lots**

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Participation**

### **Particular suitability**

**Lot 1. Domestic Abuse Support Service**

**Lot 2. Counselling, Therapeutic Support (4-18 years) and Outreach for Children and Young People (11-18 years)**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Tender submission deadline**

11 September 2025, 12:00pm

### **Submission address and any special instructions**

Website address: <https://www.open-uk.org/>

Project Reference Number: OPEN2025899

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

27 September 2025

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### **Award criteria**

<b>Name</b>	<b>Type</b>	<b>Weighting</b>
Quality	Quality	100%

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### **Other information**

#### **Conflicts assessment prepared/revised**

Yes

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## Procedure

### Procedure type

Open procedure

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## Contracting authority

### North Tyneside Borough Council

- Public Procurement Organisation Number: PYBQ-4733-WWLW

Quadrant

North Tyneside

NE27 0BY

United Kingdom

Contact name: Susan Stonehouse

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Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government