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Tender

Contract for Integrated Domestic Abuse Services

North Tyneside Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

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Procurement identifier (OCID): ocds-h6vhtk-0527c4 ([view related notices](#))

Published 13 August 2025, 4:52pm

Scope

Reference

OPEN2025899

Description

North Tyneside Council is seeking to commission a fully integrated Domestic Abuse Service (IDAS) for an initial term of three years, with the option to extend for up to two further years.

This service will deliver holistic, trauma-informed support for victims and survivors of domestic abuse - including both adults and children - regardless of protected characteristics, gender, or level of risk.

The model will combine therapeutic and practical interventions that promote recovery, safety, empowerment, and long-term resilience. As part of our ongoing commitment to delivering high-quality, trauma-informed support to those affected by domestic abuse, North Tyneside Council is commissioning two separate contracts:

Lot 1 - Domestic Abuse Support Service, Value £630,000 per annum:

This contract will deliver an integrated model of community-based and accommodation-based support for adult victims and survivors of domestic abuse, including refuge and dispersed accommodation, IDVA support, outreach, behaviour change programmes, and adult counselling.

Lot 2 - Counselling, Therapeutic Support (4-18 years) and Outreach for Children and Young People (11-18 years), Value £190,000 per annum:

This contract focuses on providing age-appropriate counselling, therapeutic play, and outreach support to children and young people aged 4-18 who have experienced or been affected by domestic abuse.

Providers may submit bids for one or both lots. Each lot will be evaluated independently, and providers should ensure they address the specific requirements and evaluation criteria for each lot they wish to apply for. Collaborative or consortium bids are also welcomed where appropriate.

This dual-lot approach recognises the distinct needs of adults and children affected by domestic abuse, while promoting coordination across services to provide whole-family support.

Total value (estimated)

- £4,400,000 excluding VAT
- £5,280,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 31 December 2028
- Possible extension to 31 December 2030
- 5 years

Description of possible extension:

Initial Contract is for 3 years with the possible extension of 2 x 12 month periods

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKC22 - Tyneside
-

Lot 1. Domestic Abuse Support Service

Description

An integrated domestic abuse support service enabling early intervention, supporting safeguarding objectives, and forming part of a broader public health and criminal justice response.

Value £690,000 per annum

Lot value (estimated)

- £3,450,000 excluding VAT
- £4,140,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Counselling, Therapeutic Support (4-18 years) and Outreach for Children and Young People (11-18 years)

Description

This service will provide trauma-informed, age-appropriate, and accessible support for young people affected by domestic abuse across North Tyneside. It will form a core component of the borough's wider coordinated response to domestic abuse and will contribute to the prevention of intergenerational cycles of abuse and harm.

Value £190,000 per annum

Lot value (estimated)

- £950,000 excluding VAT
- £1,140,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability

Lot 1. Domestic Abuse Support Service

Lot 2. Counselling, Therapeutic Support (4-18 years) and Outreach for Children and Young People (11-18 years)

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Tender submission deadline

11 September 2025, 12:00pm

Submission address and any special instructions

Website address: <https://www.open-uk.org/>

Project Reference Number: OPEN2025899

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

27 September 2025

Award criteria

Name	Type	Weighting
Quality	Quality	100%

Other information**Conflicts assessment prepared/revised**

Yes

Procedure**Procedure type**

Open procedure

Contracting authority

North Tyneside Borough Council

- Public Procurement Organisation Number: PYBQ-4733-WWLW

Quadrant

North Tyneside

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Contact name: Susan Stonehouse

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Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government