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Planning

Market Sounding Questionnaire: TfL Supplementary Works Approval Process

Transport for London

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

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Scope

Description

Transport for London's Innovation & Advisory team works with market innovators of all sizes to help solve some of the challenges TfL faces where there is a need for more innovative approaches. Rather than prescribing solutions, we look to the market for creative, resourceful and novel ways of applying existing technologies to deliver better, quicker or more efficient outcomes.

Transport for London (TfL) is seeking market feedback on potential solutions to improve the efficiency and customer experience of its Supplementary Works Approval processes. These processes include, but are not limited to, traffic management proposals, traffic orders, bus stop suspensions, and traffic signal switch-outs, which are required before a roadworks permit can be issued.

The purpose of this Market Sounding Questionnaire (MSQ) is to explore the availability of off-the-shelf solutions that can:

Consolidate multiple supplementary approval processes into a single coherent application or portal.

Integrate workflows across multiple TfL business teams.

Provide applicants with a clear, real-time view of all required approvals and their status.

Use traffic management logic and network assignment techniques to identify which approvals are needed and which parts of the road or bus network may be affected.

This MSQ is not part of a formal procurement process and does not constitute a call for competition. Responses will inform TfL's future strategy for network management and digital transformation.

Interested respondents are required to email Innovation@tfl.gov.uk to request the Market Sounding Questionnaire for the TfL Supplementary Works Approval Process. Completed responses must be submitted by 12:00 (midday) on Wednesday 27 August 2025.

Participation in this MSQ is not a prerequisite to, and will not prejudice, participation in any future competitive process. The information contained in this notice or in any communication made between TfL and any supplier in connection with this should not be relied upon as constituting a contract, agreement, or representation that any contract will be offered as a result of this MSQ. If TfL decides to progress with any procurement exercise, TfL will publish a separate contract notice.

Contract dates (estimated)

- 27 August 2025 to 27 August 2025
- 1 day

Main procurement category

Services

CPV classifications

- 72220000 - Systems and technical consultancy services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

27 August 2025

Engagement process description

Transport for London (TfL) is conducting a Market Sounding Questionnaire (MSQ) to explore off-the-shelf digital solutions that could improve the efficiency and customer experience of its Supplementary Works Approval processes. These include traffic management proposals, traffic orders, bus stop suspensions, and traffic signal switch-outs.

Interested respondents are required to email Innovation@tfl.gov.uk to request the Market Sounding Questionnaire for completion. The deadline for submitting responses is 12:00 (midday) on Wednesday 27 August 2025.

This is a pre-procurement activity and does not constitute a call for competition or a commitment to any future procurement process.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Contracting authority

Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Email: BSFAribaAdministration@tfl.gov.uk

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government