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Tender

Contract for the provision of support for people living with dementia

Hartlepool Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-048533

Procurement identifier (OCID): ocds-h6vhtk-05875c ([view related notices](#))

Published 13 August 2025, 4:27pm

Scope

Reference

OPEN20251451

Description

The Council wishes to commission a service to provide support to people living with dementia. The service will be provided to people of any age living with a dementia. The successful provider will play a critical part in delivering service to reduce social isolation, improve and maintain their health and wellbeing and empower people to have more independence, autonomy, choice and control in their lives.

The service will provide a pathway of support for people living with a dementia from early onset through to advanced end stage dementia. The service provider must provide specialist centre-based provision for people living with a dementia facilitation meaningful and individualised day opportunities.

Tender documents can be obtained via e-tendering site - www.open-uk.org

The reference is OPEN20251451

Total value (estimated)

- £2,203,909 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

Optional extension

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

Contract locations

- UKC11 - Hartlepool and Stockton-on-Tees

Participation

Legal and financial capacity conditions of participation

n/a

Technical ability conditions of participation

n/a

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Tender submission deadline

30 September 2025, 2:00pm

Submission address and any special instructions

The tender documents are available from www.open-uk.org

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 December 2025

Award criteria

Name	Type	Weighting
Quality	Quality	100%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Hartlepool Borough Council

- Public Procurement Organisation Number: PTCQ-5564-CHJP

Civic Centre, Victoria Road

Hartlepool

TS24 8AY

United Kingdom

Email: procurement@hartlepool.gov.uk

Website: <http://www.hartlepool.gov.uk>

Region: UKC11 - Hartlepool and Stockton-on-Tees

Organisation type: Public authority - sub-central government