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Planning

24061 Self Service Machines and maintenance for Library Services in Cambridgeshire County Council

Cambridgeshire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-048471

Procurement identifier (OCID): ocds-h6vhtk-058732

Published 13 August 2025, 3:17pm

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Scope

Reference

24061

Description

The Council's Library service is currently exploring the market to identify potential solutions for the supply, maintenance, and possible phased replacement of self-service machines across our public library network.

The current estate which is a total of 54 machines, includes a number of ageing self-service units, 32 of which are now nearing end-of-life. These units are increasingly expensive to maintain, and crucially, they are not capable of upgrading to Windows 11. With Microsoft ending support for Windows 10 in October 2025, these machines will soon fall out of compliance with essential IT security and data handling standards.

Some existing maintenance arrangements are in place, but these are limited in scope and will not provide long-term sustainability.

In addition, the Library service is expanding or existing Library sites who do not have such machines, could benefit from them.

As such, we are seeking solutions and market insights that can help the Council procurement a solution which delivers ongoing functionality, value for money, and continued support for secure, autonomous service in our libraries.

If you are interested - full details can be found on the Council's e-tendering system - ProContract using this link:

<https://procontract.due-north.com/Procurer/Advert/View?advertId=392f2109-8977-f011-813a-005056b64545&fromAdvertEvent=True>

Please read the attached document found on the link and if you are interested in provided your thoughts and insights, use the link:

<https://forms.office.com/e/HjRPeDkS1K>

Contract dates (estimated)

- 16 December 2025 to 15 December 2029
- 4 years

Main procurement category

Goods

Additional procurement category

Services

CPV classifications

- 30238000 - Library automation equipment
- 92500000 - Library, archives, museums and other cultural services

Contract locations

- UKH12 - Cambridgeshire CC

Engagement

Engagement deadline

1 September 2025

Engagement process description

This is a Premarket engagement exercise to help Cambridgeshire County Council's Library service understand better the market place and identify potential solutions for the supply, maintenance, and possible phased replacement of self-service machines across our public library network.

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Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Contracting authority

Cambridgeshire County Council

- Public Procurement Organisation Number: PJVB-3262-VGVJ

New Shire Hall Emery Crescent Enterprise Campus,

Alconbury Weald, Huntingdon

PE28 4YE

United Kingdom

Email: kat.hasij@cambridgeshire.gov.uk

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - sub-central government