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Planning

## **IT and Clinical Services - Service Desk Professional Support Service**

Leeds Community Healthcare NHS Trust

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-048286

Procurement identifier (OCID): ocds-h6vhtk-0586c2

Published 13 August 2025, 10:21am

### **Scope**

### **Description**

The IT and Clinical Systems teams are to remain separate, but a single first line / point of contact for both teams needs to be established (which will sit within IT within our organisational structure).

We require support in the end to end design and implementation of our new service desk arrangements. This will initially require a discovery piece of work, to understand how we currently work, the support we provide, and the requirements of our wider organisation. The output of this tender will be a blueprint for the delivery of an integrated 1st line service along with a package of support to establish it.

### **Total value (estimated)**

- £50,000 excluding VAT
- £60,000 including VAT

Below the relevant threshold

### **Contract dates (estimated)**

- 5 January 2026 to 4 January 2027
- 1 year

### **Main procurement category**

Services

### **CPV classifications**

- 72600000 - Computer support and consultancy services

### **Contract locations**

- UK - United Kingdom

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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
  - Voluntary, community and social enterprises (VCSE)
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## **Submission**

### **Publication date of tender notice (estimated)**

6 October 2025

### **Enquiry deadline**

28 October 2025, 12:00pm

### **Tender submission deadline**

31 October 2025, 12:00pm

### **Submission address and any special instructions**

Via the Atamis Health Family System -

[https://atamis-1928.my.site.com/ProSpend\\_\\_CustomCommunitiesLogin?startURL=/one/one.app#/alohaRedirect/apex/Supplier\\_Portal\\_2019](https://atamis-1928.my.site.com/ProSpend__CustomCommunitiesLogin?startURL=/one/one.app#/alohaRedirect/apex/Supplier_Portal_2019)

### **Tenders may be submitted electronically**

Yes

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## **Procedure**

### **Procedure type**

Below threshold - open competition

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## Contracting authority

### Leeds Community Healthcare NHS Trust

- Public Procurement Organisation Number: PZXV-8867-VHCQ

First Floor, Stockdale House

Leeds

LS6 1PF

United Kingdom

Email: [lcht.procurement@nhs.net](mailto:lcht.procurement@nhs.net)

Website: <https://www.noecpc.nhs.uk>

Region: UKE42 - Leeds

Organisation type: Public authority - central government