

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/048286-2025>

Planning

IT and Clinical Services - Service Desk Professional Support Service

Leeds Community Healthcare NHS Trust

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-048286

Procurement identifier (OCID): ocds-h6vhtk-0586c2

Published 13 August 2025, 10:21am

Scope

Description

The IT and Clinical Systems teams are to remain separate, but a single first line / point of contact for both teams needs to be established (which will sit within IT within our organisational structure).

We require support in the end to end design and implementation of our new service desk arrangements. This will initially require a discovery piece of work, to understand how we currently work, the support we provide, and the requirements of our wider organisation. The output of this tender will be a blueprint for the delivery of an integrated 1st line service along with a package of support to establish it.

Total value (estimated)

- £50,000 excluding VAT
- £60,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 5 January 2026 to 4 January 2027
- 1 year

Main procurement category

Services

CPV classifications

- 72600000 - Computer support and consultancy services

Contract locations

- UK - United Kingdom

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Publication date of tender notice (estimated)

6 October 2025

Enquiry deadline

28 October 2025, 12:00pm

Tender submission deadline

31 October 2025, 12:00pm

Submission address and any special instructions

Via the Atamis Health Family System -

https://atamis-1928.my.site.com/ProSpend__CustomCommunitiesLogin?startURL=%2Fone%2Fone.app#/alohaRedirect/apex/Supplier_Portal_2019

Tenders may be submitted electronically

Yes

Procedure

Procedure type

Below threshold - open competition

Contracting authority

Leeds Community Healthcare NHS Trust

- Public Procurement Organisation Number: PZXV-8867-VHCQ

First Floor, Stockdale House

Leeds

LS6 1PF

United Kingdom

Email: lcht.procurement@nhs.net

Website: <https://www.noecpc.nhs.uk>

Region: UKE42 - Leeds

Organisation type: Public authority - central government