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Planning

Homelessness and Rough Sleeping Contract - West London Floating Support Service

Royal Borough of Kensington and Chelsea

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-048269

Procurement identifier (OCID): ocds-h6vhtk-0586b9

Published 13 August 2025, 10:05am

Scope

Reference

SP-L0181

Description

The Royal Borough of Kensington and Chelsea on behalf of the West London Housing is seeking to engage with a suitable support provider to deliver a housing related floating support service for former rough sleepers, or single people at risk of homelessness or rough sleeping, to help them settle into independent accommodation.

The service will help to deliver the partnerships' strategic aims of preventing homelessness by delivering support to people that enables independent living such as maintaining a tenancy and meeting tenancy obligations, improving daily living skills, improving health and wellbeing, finances and access to employment.

Minimum Requirements

The Supplier will be required to:

- Support people with low to medium needs that are living in independent accommodation anywhere in the West London Housing Partnership Boroughs of RBKC, LBHF, Brent, Ealing, Hillingdon, Hounslow or Harrow, and who are either formerly homeless or rough sleeping, or at risk of becoming homeless or rough sleeping.
- Have capacity to support a minimum of 65 people at any one time, for up to 6-months.
- Deliver support to service users through a mixture of access channels including face to face in the community, in service user's homes, by telephone and online / video calls.
- Adapt the available support flexibly to meet service demand and respond to individual need.
- Evidence and demonstrate a strong track record of delivering similar services.
- Ability to work in partnership with a wide range of stakeholders and link people into relevant support services to meet their needs and promote independent living.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Health-and-social-work-services./X54N666N9P>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/X54N666N9P>

Total value (estimated)

- £651,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029

- 3 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 98341000 - Accommodation services

Contract locations

- UKI74 - Harrow and Hillingdon
- UKI75 - Hounslow and Richmond upon Thames
- UKI33 - Kensington & Chelsea and Hammersmith & Fulham
- UKI72 - Brent
- UKI73 - Ealing

Engagement

Engagement deadline

8 September 2025

Engagement process description

Engagement process description: Providers are required to submit responses to the enclosed questionnaire by the Engagement Deadline (08/09/2025).

If the Authority wishes to conduct meetings with suitable responders, these will be undertaken throughout September 2025.

It is anticipated the Tender Notice will be published in October/November 2025.

Procedure

Special regime

Light touch

Contracting authority

Royal Borough of Kensington and Chelsea

- Public Procurement Organisation Number: PPRX-1592-MXGN

The Royal Borough of Kensington and Chelsea, Town Hall, 8 Hornton Street

London

W8 7NX

United Kingdom

Email: procurement@rbkc.gov.uk

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government