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Planning

Homelessness and Rough Sleeping Contract - West London Females with Complex Needs Support Services

Royal Borough of Kensington and Chelsea

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-048268

Procurement identifier (OCID): ocds-h6vhtk-0586b8

Published 13 August 2025, 10:05am

Scope

Reference

SP-L0180

Description

The Royal Borough of Kensington and Chelsea on behalf of the West London Housing Partnership wishes to engage with suppliers regarding capacity in the market to provide a suitable building and support services to deliver a service for women with complex support needs who are experiencing rough sleeping and/or who are at risk of rough sleeping.

The building will provide immediate access to accommodation to enable housing and support need assessments, provide intensive support to rapidly access a suitable onward housing option, and help link people into relevant support services to meet their needs.

There will be mobilisation requirements including engagement with and the transfer of existing residents.

Minimum Requirements

The Supplier will be required to have in place provision of a suitable building and/or other accommodation with relevant permissions for use as supported accommodation. The accommodation must:

- Be located within any of the West London Partnership Boroughs of RBKC, LBHF, Brent, Ealing, Hillingdon, Hounslow or Harrow.
- Have a minimum of 20 units for single occupation. The units may be split across locations, for example a 'core and cluster' model and can be a mixture of shared facilities and/or self-contained units.
- Be fully compliant with relevant health and safety standards, finished to a high standard, furnished, and ready for occupation and full-service delivery from 1 April 2026.
- Any 'core' building with multiple units must have a reception facility and office space for (24-hour) staff.
- Any 'cluster' or scattered accommodation must have access to night security or concierge.
- Meeting rooms for case work / one to one meetings and provision for external partners.
- The supplier of support provision will be required to:
- Have experience delivering services within a similar setting
- Provide suitable training to staff to ensure a safe, effective and trauma informed service can be delivered

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Health-and-social-work-services./4U5QXZ3674>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/4U5QXZ3674>

Total value (estimated)

- £1,440,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- 3 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI74 - Harrow and Hillingdon
- UKI75 - Hounslow and Richmond upon Thames
- UKI33 - Kensington & Chelsea and Hammersmith & Fulham
- UKI72 - Brent
- UKI73 - Ealing

Engagement

Engagement deadline

8 September 2025

Engagement process description

Engagement process description: Providers are required to submit responses to the enclosed questionnaire by the Engagement Deadline (08/09/2025).

If the Authority wishes to conduct meetings with suitable responders, these will be undertaken throughout September 2025.

It is anticipated the Tender Notice will be published in October/November 2025.

Procedure

Special regime

Light touch

Contracting authority

Royal Borough of Kensington and Chelsea

- Public Procurement Organisation Number: PPRX-1592-MXGN

The Royal Borough of Kensington and Chelsea, Town Hall, 8 Hornton Street

London

W8 7NX

United Kingdom

Email: procurement@rbkc.gov.uk

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government