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Planning

Disagreement Resolution and Mediation Services (DRMS)

Liverpool City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-048253

Procurement identifier (OCID): ocds-h6vhtk-0586ac ([view related notices](#))

Published 13 August 2025, 9:39am

Scope

Reference

DN786664

Description

Liverpool City Council is seeking expressions of interest from suitably experienced and competent providers to provide Disagreement Resolution and Mediation Services.

Local authorities must make disagreement resolution services available to parents of children and young people with special educational needs and disabilities (SEND) up to the age of 25 years, and young people with SEND autonomously from 16 years, to resolve disagreements about any aspect of SEND processes whether the child or young person has an education, health and care (EHC) plan or not.

This includes health and social care disagreements during the processes related to EHC needs assessments and EHC Plans.

Contract dates (estimated)

- 1 February 2026 to 31 January 2028
- Possible extension to 31 July 2028
- 2 years, 6 months

Main procurement category

Services

CPV classifications

- 85312310 - Guidance services

Contract locations

- UKD72 - Liverpool

Engagement

Engagement deadline

8 September 2025

Engagement process description

Pre-Procurement Consultation Questionnaire published via ProContract: link
<https://procontract.due-north.com/Advert?advertId=518b4d7d-8f77-f011-813a-005056b64545&p=e0cc5631-4690-e511-80fb-000c29c9ba21>

Procedure

Special regime

Light touch

Contracting authority

Liverpool City Council

- Public Procurement Organisation Number: PRVY-7813-WLPG

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Region: UKD72 - Liverpool

Organisation type: Public authority - sub-central government

