This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/048229-2025">https://www.find-tender.service.gov.uk/Notice/048229-2025</a>

Contract

# **Insourcing of First Outpatient Appointments - South Wales**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F20: Modification notice

Notice identifier: 2025/S 000-048229

Procurement identifier (OCID): ocds-h6vhtk-055445

Published 13 August 2025, 8:45am

# Section I: Contracting authority/entity

# I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Woodland House, Maes-y-Coed Road

Cardiff

**CF14 4HH** 

#### Contact

Gareth Stallard

#### **Email**

gareth.stallard@wales.nhs.uk

#### Country

**United Kingdom** 

# **NUTS** code

UKL - Wales

# Internet address(es)

Main address

http://nwssp.nhs.wales/ourservices/procurement-services/

Buyer's address

https://www.sell2wales.gov.wales/search/Search\_AuthProfile.aspx?ID=AA0221

# **Section II: Object**

# II.1) Scope of the procurement

## II.1.1) Title

Insourcing of First Outpatient Appointments - South Wales

Reference number

CAV-MIN-59362

### II.1.2) Main CPV code

85100000 - Health services

## II.1.3) Type of contract

Services

# II.2) Description

# II.2.2) Additional CPV code(s)

- 85100000 Health services
- 85111000 Hospital services

#### II.2.3) Place of performance

**NUTS** codes

• UKL - Wales

Main site or place of performance

Health Boards in South Wales - ABUHB, CVUHB, CTMUHB, HDUHB, SBUHB, PTHB

#### II.2.4) Description of the procurement at the time of conclusion of the contract:

This notice is to award a contract based on a framework agreement with a competition, a mini-competition has been conducted under NHS Wales Shared Services Partnership Framework Agreement for Outsourcing / Insourcing of Clinical, Surgical & Diagnostic Services Reference Number: PRO-OJEULT-50776.

This mini-competition was run to establish a contract to cover Insourcing to support the delivery of First Outpatient Appointments across the South Wales Health Boards in NHS

Wales between July 2025 and end March 2026. The service is expected to be delivered regularly at Weekends (Saturday and Sunday) between the hours of 8am and 6pm during the period, but there must be ability to deliver in evenings where requested and provision of facilities allows. The service will be delivered within the geographical areas of the Health Boards listed below. Health Boards will book patients and manage lists, but the provider will provide medical secretary support for the activity, as well as a Nurse/HCA. This is a new service and provider for the delivery of this service.

Health Boards

Aneurin Bevan University Health Board

Cardiff and Vale University Health Board

Cwm Taf Morgannwg University Health Board

Hywel Dda University Health Board

Swansea Bay University Health Board

Powys Teaching Health Board

# II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

8

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section IV. Procedure

# IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: 2025/S 000-035449

# Section V. Award of contract/concession

### **Contract No**

CAV-MIN-59362

#### Title

Insourcing of First Outpatient Appointments - South Wales

# V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

25 June 2025

#### V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor/concessionaire

HEALTHCARE BUSINESS SOLUTIONS (UK) LIMITED

Pure Offices Lake View Drive, Annesley

Nottingham

NG150DT

Telephone

+44 7769943574

Country

**United Kingdom** 

**NUTS** code

• UKF14 - Nottingham

The contractor/concessionaire is an SME

Yes

# V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £13,253,793.73

# **Section VI. Complementary information**

# VI.3) Additional information

This is a Provider Selection Regime Wales (PSR Wales) confirmation of contract award notice. The awarding of this contract is subject to the Health Services (Provider Selection Regime) (Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015/Procurement Act 2023 do not apply to this award. The publication of this notice marks the award to a provider under a framework agreement call off with a competition, this notice serves as an award of contract under the PSR Wales.

#### You must:

- Contract was awarded 31st July 2025, the period of the contract will run from the date of contract signature to 31st March 2026;
- The award decision makers are relevant staff from health organisations involved in the provider selection process, these include the roles of Director of Transformation, Chief Operating Officer, and National Clinical Lead.;
- No providers were excluded from this procurement process;
- No conflicts of interest were declared or identified as part of the conflicts assessment process.

(WA Ref:154612)

# VI.4) Procedures for review

#### VI.4.1) Review body

**High Court** 

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

# Section VII: Modifications to the contract/concession

# VII.1) Description of the procurement after the modifications

# VII.1.1) Main CPV code

• 85100000 - Health services

### VII.1.3) Place of performance

**NUTS** code

UKL - Wales

# VII.1.4) Description of the procurement:

Call off from a framework agreement with a competition confirmation of contract award notice, for the avoidance of doubt, this notice does not represent a modification of contract.

# VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

**Duration in months** 

8

### VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£13,253,793.73

#### VII.1.7) Name and address of the contractor/concessionaire

HEALTHCARE BUSINESS SOLUTIONS (UK) LIMITED

Pure Offices Lake View Drive, Annesley

Nottingham

NG150DT

Telephone

+44 1156786573

Country

**United Kingdom** 

**NUTS** code

• UKF14 - Nottingham

The contractor/concessionaire is an SME

Yes

# VII.2) Information about modifications

# VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Call off from a framework agreement with a competition confirmation of contract award notice, for the avoidance of doubt, this notice does not represent a modification of contract.

### VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Call off from a framework agreement with a competition confirmation of contract award notice, for the avoidance of doubt, this notice does not represent a modification of contract.

#### VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptions and average inflation)

Value excluding VAT: £13,253,793.73

Total contract value after the modifications

Value excluding VAT: £13,253,793.73