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Tender

# L24111-T-TC - Queue Measurement

London Luton Airport Operations Limited

F05: Contract notice - utilities

Notice identifier: 2025/S 000-048206

Procurement identifier (OCID): ocds-h6vhtk-058697

Published 12 August 2025, 6:01pm

# **Section I: Contracting entity**

## I.1) Name and addresses

London Luton Airport Operations Limited

Percival House, Percival Way

Luton

LU2 9NU

#### **Email**

tracey.constantinides@ltn.aero

## **Telephone**

+44 1582405100

### **Fax**

+44 1582405100

## Country

**United Kingdom** 

Region code

UKH21 - Luton

Internet address(es)

Main address

https://www.london-luton.co.uk/corporate

Buyer's address

https://www.london-luton.co.uk/corporate

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://london-luton.ukp.app.jaggaer.com/

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://london-luton.ukp.app.jaggaer.com/

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

https://london-luton.ukp.app.jaggaer.com/

## I.6) Main activity

Airport-related activities

# **Section II: Object**

## II.1) Scope of the procurement

## II.1.1) Title

L24111-T-TC - Queue Measurement

Reference number

L24111-T-TC

### II.1.2) Main CPV code

• 35125110 - Biometric sensors

## II.1.3) Type of contract

Supplies

### II.1.4) Short description

London Luton Airport is looking for bidders for:

The provision of a real-time queue measurement and passenger flow solution with minimal infrastructure changes in various areas of the Airport.

The contract is for an initial term of five years with optional extensions, at LLA's discretion, of one + one years.

The contract will comprise of modelling and scoping, implementation, service and maintenance for the duration of the contract. The expected implementation timescale is over a one-year period, commencing in the fourth quarter of 2025.

For more information, please see tender documents

## II.1.5) Estimated total value

Value excluding VAT: £635,000

## II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

## II.2.3) Place of performance

**NUTS** codes

• UKH21 - Luton

Main site or place of performance

**London Luton Airport** 

## II.2.4) Description of the procurement

London Luton Airport is looking for bidders for:

The provision of a real-time queue measurement and passenger flow solution with minimal infrastructure changes in various areas of the Airport.

The contract is for an initial term of five years with optional extensions, at LLA's discretion, of one + one years.

The contract will comprise of modelling and scoping, implementation, service and maintenance for the duration of the contract. The expected implementation timescale is over a one-year period, commencing in the fourth quarter of 2025.

For more information, please see tender documents

### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

No

### II.2.10) Information about variants

Variants will be accepted: No

### II.2.11) Information about options

Options: No

## II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section III. Legal, economic, financial and technical information

## III.1) Conditions for participation

# III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Please see tender documents

### III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

### III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

### III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Please see tender documents

## III.2) Conditions related to the contract

## III.2.2) Contract performance conditions

Please see tender documents

## Section IV. Procedure

## **IV.1) Description**

## IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

## IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

## IV.2) Administrative information

## IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 September 2025

Local time

12:00pm

### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

## IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

# **Section VI. Complementary information**

## VI.1) Information about recurrence

This is a recurrent procurement: No

## VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

## VI.3) Additional information

Please see tender documents

## VI.4) Procedures for review

## VI.4.1) Review body

London Luton Airport - The Legal team

Percival House, Percival Way

Luton

LU2 9NU

Email

### Procurement.team@ltn.aero

Telephone

+44 1582405100

Fax

+44 1582405100

Country

# United Kingdom

Internet address

https://london-luton.ukp.app.jaggaer.com/

# VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Please see tender documents