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Tender

Framework Agreement for the Provision of Service and Maintenance of Hearing Equipment

Staffordshire County Council
Stafford Borough Council
Cannock Chase District Council
South Staffordshire District Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)
Notice identifier: 2025/S 000-048199
Procurement identifier (OCID): ocds-h6vhtk-058692
Published 12 August 2025, 5:35pm

Scope

Reference

IA3603

Description

This Contract is for the service, testing and maintenance of hearing and magnifying equipment across approximately 42 properties covered by the existing arrangement. Work carried out shall be completed in accordance with:

- The Electricity at Work Regulations 1989.
- Manufacturers Instructions.
- BS EN IEC 60118-4.

- Waste Electrical and Electronic Equipment (WEEE) regulations.
- Health and Safety at work act 1974.
- Any other relevant British/European ACOP associated with the servicing and maintenance of Hearing Equipment.

The tenderer shall include for a Planned Maintenance visit for each property every 12 months.

Responsive Maintenance - A callout facility will be required to deliver responsive maintenance activities with a 24-hour response limit.

Commercial tool

Establishes a framework

Total value (estimated)

- £100,000 excluding VAT
- £120,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 20 October 2025 to 19 October 2027
- Possible extension to 19 October 2029
- 4 years

Description of possible extension:

2 x 1 years to 19th October 2028 and 19th October 2029

Main procurement category

Services

CPV classifications

- 50116100 - Electrical-system repair services
- 50532400 - Repair and maintenance services of electrical distribution equipment
- 71314100 - Electrical services
- 71630000 - Technical inspection and testing services

Contract locations

- UK - United Kingdom

Framework

Maximum number of suppliers

1

Maximum percentage fee charged to suppliers

0.30%

Further information about fees

Please refer to the rebate clause in the Framework Agreement, clause 12.

Framework operation description

Direct award, as its a single supplier Framework

Award method when using the framework

Without competition

Contracting authorities that may use the framework

Please note Stafford Borough Council, Cannock Chase District Council and South Staffordshire District Council are not responsible for the tender procedure, they are named as an organisation who may call off from the Framework once awarded.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

2 September 2025, 11:59pm

Tender submission deadline

9 September 2025, 12:00pm

Submission address and any special instructions

The tender documents are available through Staffordshire County Councils e-tendering system 'Proactis'.

<https://supplierlive.proactisp2p.com>

Suppliers should set up a profile on Proactis by completing their company details first. Then registering their interest to this specific tender opportunity by searching under reference IA3603.

Tenders may be submitted electronically

Yes

Award criteria

Name	Type	Weighting
Price	Price	80%
Health and Safety	Quality	5%
Working Example	Quality	5%
Quality Assurance Processes and Procedures	Quality	4%
Communication	Quality	4%
Environmental	Quality	2%

Procedure

Procedure type

Below threshold - open competition

Documents

Associated tender documents

[SCC E-Tendering Portal User Guide.pdf](#)

SCC E-Tendering Portal User Guide

Contracting authorities

Staffordshire County Council

- Public Procurement Organisation Number: PZDG-2995-QQMD

1 Staffordshire Place, Tipping Street,

Stafford

ST16 2DH

United Kingdom

Email: michelle.davies@staffordshire.gov.uk

Website: <https://www.staffordshire.gov.uk>

Region: UKG24 - Staffordshire CC

Organisation type: Public authority - sub-central government

Stafford Borough Council

- Public Procurement Organisation Number: PTQN-1833-ZMYL

Civic Centre, Riverside

Stafford

ST16 3AQ

United Kingdom

Email: michelle.davies@staffordshire.gov.uk

Region: UKG24 - Staffordshire CC

Organisation type: Public authority - sub-central government

Cannock Chase District Council

- Public Procurement Organisation Number: PNXX-8585-GQTH

Civic Centre, Beecroft Road

Cannock

WS11 1BG

United Kingdom

Email: michelle.davies@staffordshire.gov.uk

Region: UKG24 - Staffordshire CC

Organisation type: Public authority - sub-central government

South Staffordshire District Council

- Public Procurement Organisation Number: PNNH-3468-CHWJ

Council Offices, Wolverhampton Road

Codsall

wv8 1px

United Kingdom

Email: michelle.davies@staffordshire.gov.uk

Region: UKG24 - Staffordshire CC

Organisation type: Public authority - sub-central government

Contact organisation

Contact Staffordshire County Council for any enquiries.