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Tender

## **Specialist Soft Facilities Management (FM) Rail Cleaning Services**

THE CHILTERN RAILWAY COMPANY LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-048158

Procurement identifier (OCID): ocds-h6vhtk-058678

Published 12 August 2025, 4:11pm

### **Scope**

### **Description**

CHILTERN is conducting this Procurement to select a supplier for the provision of Specialist Soft Facilities Management (FM) Rail Cleaning Services at railway stations, rail depots and rail offices, including deep cleans, carpark litter picking, washroom services, vegetation clearance, waste management, and pest control across the CHILTERN network from its central London terminus at London Marylebone along the M40 corridor to destinations in Buckinghamshire, Oxfordshire and Warwickshire. This Procurement also covers East West Railway from Oxford to Bletchley.

### **Total value (estimated)**

- £11,250,000 excluding VAT
- £13,500,000 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 1 December 2025 to 30 November 2028
- Possible extension to 30 November 2030
- 5 years

Description of possible extension:

Extensions will be granted dependent on the suppliers performance throughout the contract, including service level criteria.

## **Main procurement category**

Services

## **CPV classifications**

- 45452000 - Exterior cleaning work for buildings
- 63711000 - Support services for railway transport
- 90900000 - Cleaning and sanitation services

## **Contract locations**

- UKG1 - Herefordshire, Worcestershire and Warwickshire
  - UKI3 - Inner London - West
  - UKI7 - Outer London - West and North West
  - UKJ1 - Berkshire, Buckinghamshire and Oxfordshire
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## **Participation**

### **Legal and financial capacity conditions of participation**

CHILTERN is entitled to terminate the Contract in full by giving not less than 3 months written notice.

TUPE applies and any transfer of staff will be dealt with in accordance with TUPE.

The Supplier shall have or demonstrate they can obtain the following insurances with a reputable insurer:

Employer's liability insurance £10m

Public liability insurance £10m

Professional indemnity insurance £1m.

Comply with the Arriva Code of Conduct.

Please see ITP for further details.

### **Technical ability conditions of participation**

The Supplier is to hold the following qualifications and standards.

ISO 9001, ISO 45001 and ISO 14001.

The Supplier is to be registered and verified with RISQS for the following RICCLE Railway Industry Commodity Classification List code: H.G.2.1 Contract Cleaning Services (Office, Station & Depot).

Please see ITP for further details.

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Submission type**

Requests to participate

### **Deadline for requests to participate**

9 September 2025, 12:00pm

### **Submission address and any special instructions**

<https://marketdojo.com/market-doj-sign-up/>

Chiltern use Market Dojo e-sourcing portal for the purposes of this Procurement.

Use Invitation Code: 833FDAE503 to access the tender documents.

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

## Suppliers to be invited to tender

Maximum 5 suppliers

Selection criteria:

CHILTERN intends that 5 Bidders will be invited to participate in Stage 2. See ITP for further details.

## Award decision date (estimated)

1 December 2025

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## Award criteria

<b>Name</b>	<b>Description</b>	<b>Type</b>	<b>Weighting</b>
Technical	Please refer to the Invitation to Tender (DRAFT)	Quality	60%
Commercial	Please refer to the Invitation to Tender (DRAFT)	Price	30%
Legal	Please refer to the Invitation to Tender (DRAFT)	Quality	10%

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## Other information

### Conflicts assessment prepared/revised

Yes

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## **Procedure**

### **Procedure type**

Competitive flexible procedure

### **Special regime**

Utilities

### **Competitive flexible procedure description**

This procurement will consist of 4 Stages.

Stage 1 - Invitation to Participate (ITP) which includes a procurement specific questionnaire (PSQ). Bidders who are successfully shortlisted in Stage 1 will be invited to participate in Stage 2.

Stage 2 - Invitation to Submit Final Tenders (ISFT).

Stage 3 - Preferred Bidder Stage.

Stage 4 - Contract Award.

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## **Contracting authority**

**THE CHILTERN RAILWAY COMPANY LIMITED**

- Companies House: 03007939

- Public Procurement Organisation Number: PNPV-7838-DRMN

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Sunderland

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United Kingdom

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Region: UKC23 - Sunderland

Organisation type: Private utility