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Planning

West Dunbartonshire Council - Pre-tender Engagement for upcoming - Framework Adult Support Services (Foundations for Change)

West Dunbartonshire Council

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-048065

Procurement identifier (OCID): ocds-h6vhtk-058635

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Section I: Contracting authority

I.1) Name and addresses

West Dunbartonshire Council

16 Church Street

Dumbarton

G82 1QL

Contact

Louise McIvor

Email

Louise.McIvor@west-dunbarton.gov.uk

Telephone

+44 1389737000

Country

United Kingdom

NUTS code

UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Internet address(es)

Main address

http://www.west-dunbarton.gov.uk/business/suppliers/procurement/

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA0015

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

West Dunbartonshire Council - Pre-tender Engagement for upcoming - Framework Adult Support Services (Foundations for Change)

Reference number

2425-41

II.1.2) Main CPV code

• 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

WDHSCP are looking to create a Flexible Framework for adult support Services. The Framework requires that the adult support Services must be flexible, responsive and dependable, and must reflect the needs, outcomes and aspirations of both current and future Service Users, their carer(s) and families.

West Dunbartonshire Health and Social Care Partnership ("the HSCP") has been working with its strategic partners who are specialists in the delivery of community support services ("Providers") to adults aged 18 to 65 years old who have a range of support needs due to

a learning disability

complex needs (including behaviours that challenge)

physical disabilities

cognitive impairment (including acquired brain injury)

sensory impairment

mental health challenges (including severe and enduring)

To develop an outcomes based, flexible framework which is underpinned by Self Directed Support ("SDS") principles. Our Foundations for Change Framework ("Framework"), represents a wholesale shift in the HSCP's approach to commissioning services for residents of West Dunbartonshire who require support to live their lives and achieve the outcomes that are important to them. Historically the HSCP used a transactional model for contracting and commissioning social care services, however, our focus has changed to a more relational based model which concentrates on outcomes and building long term partnerships. The Framework is one of many changes taking place within the HSCP which is aimed at focusing on people's outcomes and increasing people's independence by adopting the Helen Sanderson model of Just Enough Support and redeveloping our approach to social work assessments by evolving our My Life Assessment to focus on what people can do, as opposed to what they can't (deficit model of care and support).

The scope of the Framework will cover all SDS Option 2 and Option 3 packages that fall into the abovementioned categories. For the avoidance of doubt, short breaks/respite and day centre services are not covered by this Framework. Supporting adults aged 18 – 65 years old who have a learning disability, complex needs (including behaviours that challenge), physical disabilities, cognitive impairment (including an acquired brain injury), sensory impairment and/or mental health challenges to live healthy lives in their community, is in line with the HSCP's strategic plan for 2023 to 2026 Improving Lives Together. Providers will be able to select the user group that they are able to support throughout the jurisdiction of West Dunbartonshire, via the Invitation to Tender documentation. Providers will be expected to support individuals with a range of complex needs including promoting positive behaviour. Full details of the individual's needs (including any health and/or personal care needs) and outcomes will be contained within the individuals My Life Assessment ("MLA"). The MLA will be shared with the Provider as part of the referral process.

II.1.5) Estimated total value

Value excluding VAT: £69,500,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Maximum number of lots that may be awarded to one tenderer: 2

II.2) Description

II.2.1) Title

Complex Needs (including behaviours that challenge)

Lot No

2

II.2.2) Additional CPV code(s)

• 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

• UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Main site or place of performance

West Dunbartonshire

II.2.4) Description of the procurement

Providers will be able to select the user group that they are able to support throughout the jurisdiction of West Dunbartonshire, via the Invitation to Tender documentation.

Providers who are accepted onto the Framework will deliver an outcomes focused approach to supporting adults aged 18 to 65 with individual needs that may be related to a learning disability, mental health, physical disability, including supporting adults with an acquired brain injury.

Providers will be expected to support individuals with a range of complex needs including promoting positive behaviour. Full details of the individuals needs (including any health and/or personal care needs) and outcomes will be contained within the individuals My Life Assessment ("MLA"). The MLA will be shared with the Provider as part of the referral process.

Providers will be expected to implement all aspects of the MLA and to develop their own outcomes based care and support plan in conjunction with the individual requiring care and support along with their family, carers and anyone else who is important in their life.

II.2) Description

II.2.1) Title

Learning Disabilites

Lot No

1

II.2.2) Additional CPV code(s)

• 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

• UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Main site or place of performance

West Dunbartonshire

II.2.4) Description of the procurement

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II.2) Description

II.2.1) Title

physical disabilities

Lot No

II.2.2) Additional CPV code(s)

85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Main site or place of performance

West Dunbartonshire

II.2.4) Description of the procurement

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II.2) Description

II.2.1) Title

Cognitive Impairment (including acquired brain injury)

Lot No

4

II.2.2) Additional CPV code(s)

85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

• UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Main site or place of performance

West Dunbartonshire

II.2.4) Description of the procurement

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II.2) Description

II.2.1) Title

Sensory Impairment

Lot No

5

II.2.2) Additional CPV code(s)

• 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

• UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Main site or place of performance

West Dunbartonshire

II.2.4) Description of the procurement

Providers will be able to select the user group that they are able to support throughout the jurisdiction of West Dunbartonshire, via the Invitation to Tender documentation.

Providers who are accepted onto the Framework will deliver an outcomes focused approach to supporting adults aged 18 to 65 with individual needs that may be related to a learning disability, mental health, physical disability, including supporting adults with an acquired brain injury.

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II.2) Description

II.2.1) Title

Mental Health Challenges (including severe and enduring)

Lot No

6

II.2.2) Additional CPV code(s)

• 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

• UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Main site or place of performance

West Dunbartonshire

II.2.4) Description of the procurement

Providers will be able to select the user group that they are able to support throughout the jurisdiction of West Dunbartonshire, via the Invitation to Tender documentation.

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II.2) Description

II.2.1) Title

All Lots

Lot No

7

II.2.2) Additional CPV code(s)

85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

• UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Main site or place of performance

West Dunbartonshire

II.2.4) Description of the procurement

Providers will be able to select the user group that they are able to support throughout the jurisdiction of West Dunbartonshire, via the Invitation to Tender documentation.

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Providers will be expected to implement all aspects of the MLA and to develop their own outcomes based care and support plan in conjunction with the individual requiring care and support along with their family, carers and anyone else who is important in their life.

II.3) Estimated date of publication of contract notice

3 November 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=801517.

(SC Ref:801517)