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Contract

Carers Breaks Block Booked Beds on the Isle of Wight (tendered as Respite Care Block Booked Beds on the Isle of Wight for People Suffering with Dementia)

Isle of Wight Council

F03: Contract award notice

Notice identifier: 2025/S 000-048057

Procurement identifier (OCID): ocds-h6vhtk-047bc8

Published 12 August 2025, 2:09pm

Section I: Contracting authority

I.1) Name and addresses

Isle of Wight Council

County Hall, High Street

Newport

PO30 1UD

Contact

Mr James Burnett

Email

james.burnett@iow.gov.uk

Telephone

+44 1983821000

Country

United Kingdom

Region code

UKJ34 - Isle of Wight

Internet address(es)

Main address

<http://www.iow.gov.uk>

Buyer's address

<http://www.iow.gov.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Carers Breaks Block Booked Beds on the Isle of Wight (tendered as Respite Care Block Booked Beds on the Isle of Wight for People Suffering with Dementia)

Reference number

DN751937

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Isle of Wight Council (“the Authority”) invited Tenders from suitably qualified suppliers (“Potential Suppliers”) for the provision of Carers Breaks Block Booked Beds on the Isle of Wight (tendered as Respite Care Block Booked Beds on the Isle of Wight for People Suffering with Dementia).

This procurement follows the Open Procedure under the Public Contract Regulations 2015.

The Authority’s requirement for respite care can be described as a service which provides a break for an informal carer from their caring role supporting another adult with care and support needs. The service is legally defined as a service.

The aim of respite care is to enable personalised, quality, informal care arrangements to be sustained and to maintain a person’s independence in their own home for as long as possible. The common factor is not what service is provided, but its purpose: to provide a break which is a positive experience for the person with care needs and the carer

This opportunity is divided into two lots. Each lot is a single supplier lot as detailed below:

LOT 1 - MODERATE DEMENTIA RESIDENTIAL RESPITE CARE ON THE ISLE OF WIGHT.

This care is for people whose dementia symptoms have become more pronounced who may become more confused and forgetful. They may get frustrated or angry, and act in unexpected ways, and may need more help with daily activities and self-care. The provision MUST be located on the Isle of Wight.

LOT 2 - HIGH DEMENTIA RESIDENTIAL RESPITE CARE ON THE ISLE OF WIGHT.

This care is for people whose dementia symptoms are severe who have started to lose their ability to respond to their environment, to carry on a conversation and, eventually, to control movement. People at this stage may require around-the-clock assistance with daily personal care. The provision MUST be located on the Isle of Wight.

The Authority requires the successful supplier(s) to provide one (1) bed with respite care for eligible Service Users for each lot.

The respite care bed (in each lot) must be located on the Isle of Wight and must be available seven days per week and should be bookable up to 12 months in advance for periods from one weekend to two weeks.

The respite care bed will be paid for by the Authority irrespective of utilisation, subject to the Schedule 3 No 6 of the Terms and Conditions relating to the bed being empty for more than 7 days, ensuring that the respite care bed is always available to the Authority to utilise for its Service Users' respite care needs.

The total allocated annual budget will be reviewed annually in line with the Authority's fee review process.

The term of the contract shall be for four years with the option to extend for up to a further 24 months at the sole discretion of the Authority.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £873,600

II.2) Description

II.2.1) Title

Lot Number 1

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ34 - Isle of Wight

II.2.4) Description of the procurement

LOT 1 - MODERATE DEMENTIA RESIDENTIAL RESPITE CARE ON THE ISLE OF WIGHT.

This care is for people whose dementia symptoms have become more pronounced who may become more confused and forgetful. They may get frustrated or angry, and act in unexpected ways, and may need more help with daily activities and self-care. The provision MUST be located on the Isle of Wight

II.2.5) Award criteria

Quality criterion - Name: Organisational Structure and Delivery / Weighting: 12.5

Quality criterion - Name: Recruitment and Training / Weighting: 10

Quality criterion - Name: Efficient and Effective Service / Weighting: 10

Quality criterion - Name: Outcome Focused Services / Weighting: 12.5

Quality criterion - Name: Involving Families and Carers / Weighting: 5

Quality criterion - Name: Well-being / Weighting: 5

Quality criterion - Name: Quality Assurance and Financial Management / Weighting: 5

Quality criterion - Name: User Feedback / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 2.5

Quality criterion - Name: Climate, Environment and UNESCO Biosphere Impact /

Weighting: 2.5

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The term of the contract shall be for four years with the option to extend for up to a further 24 months at the sole discretion of the Authority.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot Number 2

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ34 - Isle of Wight

II.2.4) Description of the procurement

LOT 2 - HIGH DEMENTIA RESIDENTIAL RESPITE CARE ON THE ISLE OF WIGHT.

This care is for people whose dementia symptoms are severe who have started to lose their ability to respond to their environment, to carry on a conversation and, eventually, to control movement. People at this stage may require around-the-clock assistance with daily personal care. The provision MUST be located on the Isle of Wight.

II.2.5) Award criteria

Quality criterion - Name: Organisational Structure and Delivery / Weighting: 12.5

Quality criterion - Name: Recruitment and Training / Weighting: 10

Quality criterion - Name: Efficient and Effective Service / Weighting: 10

Quality criterion - Name: Outcome Focused Services / Weighting: 12.5

Quality criterion - Name: Involving Families and Carers / Weighting: 5

Quality criterion - Name: Well-being / Weighting: 5

Quality criterion - Name: Quality Assurance and Financial Management / Weighting: 5

Quality criterion - Name: User Feedback / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 2.5

Quality criterion - Name: Climate, Environment and UNESCO Biosphere Impact /
Weighting: 2.5

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The term of the contract shall be for four years with the option to extend for up to a further 24 months at the sole discretion of the Authority.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-020848](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

MODERATE DEMENTIA RESIDENTIAL RESPITE CARE ON THE ISLE OF WIGHT

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 March 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Island Healthcare Ltd

Northbrooke House, Main Road

Havenstreet

PO33 4DR

Country

United Kingdom

NUTS code

- UKJ34 - Isle of Wight

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £405,600

Total value of the contract/lot: £405,600

Section V. Award of contract

Contract No

Lot 2

Lot No

2

Title

HIGH DEMENTIA RESIDENTIAL RESPITE CARE ON THE ISLE OF WIGHT

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 March 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Island Healthcare Ltd

Northbrooke House, Main Road

Havenstreet

PO33 4DR

Country

United Kingdom

NUTS code

- UKJ34 - Isle of Wight

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £468,000

Total value of the contract/lot: £468,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court London London

London

Country

United Kingdom