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Contract

Provision of Lift Maintenance Services (Planned & Reactive)

Royal Borough of Windsor & Maidenhead

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-048040

Procurement identifier (OCID): ocds-h6vhtk-050753 ([view related notices](#))

Published 12 August 2025, 1:37pm

Scope

Description

Lift Service contract which encompasses both reactive requirements and planned requirements.

Contract 1

Supplier

- RUBAX LIFTS LIMITED

Contract value

- £260,000 including VAT

Above the relevant threshold

Date signed

1 August 2025

Contract dates

- 1 September 2025 to 31 August 2028
- Possible extension to 31 August 2030
- 5 years

Description of possible extension:

The term of the Contract may be extended for two (2) further one (1) year periods at the sole option of the Authority. Any extension of the Contract will be on the terms and conditions agreed in the Initial Term of Service provision, unless such terms have been amended with the agreement of both parties.

Main procurement category

Services

CPV classifications

- 50750000 - Lift-maintenance services

Contract locations

- UKJ11 - Berkshire

Key performance indicators

Name

Percentage of PPM visits completed

Percentage of first-time fixes

Percentage of visits attended in accordance with the priority codes

Timely and Accurate Reporting of KPIs

Timely Invoicing

Accuracy of Invoicing

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

RUBAX LIFTS LIMITED

- Companies House: 01509899
- Public Procurement Organisation Number: PPDN-9347-NDPP

Wilson House Cinnamon Park

Warrington

WA2 0XP

United Kingdom

Email: orders@rubax.co.uk

Website: <http://www.rubax.co.uk>

Region: UKD61 - Warrington

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Royal Borough of Windsor & Maidenhead

- Public Procurement Organisation Number: PJQM-1124-QDHW

St Ives Road

Maidenhead

SL6 1RF

United Kingdom

Email: procurement@rbwm.gov.uk

Region: UKJ11 - Berkshire

Organisation type: Public authority - sub-central government