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Tender

NELFT Quality Improvement Partner

North East London NHS Foundation Trust

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-048037

Procurement identifier (OCID): ocids-h6vhtk-058620

Published 12 August 2025, 1:35pm

Scope

Description

This is a two stage process under the procurement act 2023, following the competitive flexible procedure.

Stage 1 (Pass/Fail Questions) will determine if bidders will move on to stage 2 (Invitation to tender).

The consideration of a strategic partner to help embed QI as a business strategy has been emphasised since 2023, as it is still currently an add-on in business-as-usual work at the Trust. We are now seeking to appoint a strategic QI and quality management system partner, to support the development and implementation of a “NELFT method” for improvement and transformation of our quality management system. This will help us where quality becomes our business strategy to meet the needs of our population and the complex challenges we will face as an organisation now and in the future.

Total value (estimated)

- £1,000,000 excluding VAT

- £1,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 31 December 2028
- 3 years

Main procurement category

Services

CPV classifications

- 79600000 - Recruitment services

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

9 September 2025, 1:00pm

Submission type

Tenders

Tender submission deadline

15 September 2025, 1:00pm

Submission address and any special instructions

Submission address and any special instructions The submission of Tender responses will be conducted solely via the following link: <https://health-family.force.com/s/Welcome> User Guide: https://services.atamis.co.uk/docs/Supplier_User_Guide.pdf Contract Reference: C381678

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 December 2025

Award criteria

Name	Description	Type
Stage 1 - Pass /Fail - Capability	This is pass/fail based on the specification and capability	Quality

Weighting description

Pass/Fail

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

This will be a two-stage process:

Stage 1 – Pass / Fail Questions, this is to determine bidders' capacity and capability.

Successful bidders will be moved to Stage 2, Invitation to tender.

Justification for not publishing a preliminary market engagement notice

Open to all.

This will be a two-stage process:

Stage 1 – Pass / Fail Questions, this is to determine bidders' capacity and capability.

Successful bidders will be moved to Stage 2, Invitation to tender.

Documents

Technical specifications to be met

<https://atamis-1928.my.site.com/s/Welcome>

Reference number C381678

Contracting authority

North East London NHS Foundation Trust

- Public Procurement Organisation Number: PHHT-9556-BWJJ

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

United Kingdom

Contact name: Abdul Hussain

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Region: UKI52 - Barking & Dagenham and Havering

Organisation type: Public authority - central government