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Tender

Automated Redaction Solution for Data Subject Access Requests DSAR's

London Borough of Croydon

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-047944

Procurement identifier (OCID): ocids-h6vhtk-0583c7

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Scope

Reference

LBC/TN/540

Description

Open RFQ for an Automated Redaction Data Subject Access Requests (DSARs) AI solution

Total value (estimated)

- £0 excluding VAT

- £0 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 September 2025 to 31 August 2028
- Possible extension to 31 August 2030
- 5 years

Description of possible extension:

2 years

Main procurement category

Services

CPV classifications

- 64216210 - Value-added information services
- 48810000 - Information systems
- 48000000 - Software package and information systems

Submission

Enquiry deadline

22 August 2025, 12:00pm

Tender submission deadline

22 August 2025, 12:00pm

Submission address and any special instructions

Title: Automated Redaction Solution for Data Subject Access Requests DSAR's

Reference: LBC/TN/540

The deadline for tender submissions is 12:00 on 22 August 2025

Tender documents and full details of the opportunity are available on the Council's InTend e-Procurement Portal, at <https://in-tendhost.co.uk/croydontenders.aspx/Home>. Please register on the portal free of charge if your company has not already done so in order to view and respond.

Any supplier who responds indicating they wish to participate in the competition and does not register on the InTend e-procurement portal will not be issued with tender documentation.

Additionally, if not already registered, the supplier must register themselves on the Government's Central Digital Platform (CDP) AND on the Council's e-tendering system, so that the Council complies with its obligation to publish a Contract Details Notice on the CDP in accordance with the Procurement Act 2023.

Suppliers can find guidance on how to register on the Central Digital Platform (CDP) by following this link

If you have any queries relating to the opportunity or access to the tender documents, please do not hesitate to contact us via the portal messaging function.

We look forward to your participation.

Tenders may be submitted electronically

Yes

Award criteria

70% Quality

30% Price

Procedure

Procedure type

Below threshold - open competition

Contracting authority

London Borough of Croydon

- Public Procurement Organisation Number: PJTH-3594-VXYL

Bernard Wetherill House, Fell Road

Croydon

CR01EA

United Kingdom

Contact name: Rebecca Lanyon

Email: rebecca.lanyon@croydon.gov.uk

Website: <http://www.croydon.gov.uk>

Region: UKI62 - Croydon

Organisation type: Public authority - sub-central government