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Planning

Preliminary Market Engagement Public Health Agency (PHA) Online User Feedback Service

Business Services Organisation Procurement and Logistics Service

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-047914

Procurement identifier (OCID): ocds-h6vhtk-0585ca

Published 12 August 2025, 10:43am

Scope

Description

This is a Prior Information Notice to seek engagement with the market place to gather information associated with the supply and delivery of a Online User Feedback Service. To this end the Business Services Organisation, Procurement and Logistics Service on behalf of Health and Social Care Northern Ireland (HSCNI), wish to engage with potential suppliers to obtain a market view of the potential requirements through the completion of a Questionnaire. Any interested suppliers are required to submit their response through the eTendersNI secure messaging area of the Call for Tender (CfT) Ref: 6080837. All correspondence in relation to this Pre-Market Engagement exercise must be communicated via the eTendersNI secure messaging area. Suppliers will be required to submit their completed Questionnaire no later than 3pm on 2 September 2025. To register on eTendersNI and access the Questionnaire, please use the following link: - <https://etendersni.gov.uk> and locate CfT Ref: 6080837. Suppliers should also note that any interest shown does not constitute a commitment to participate in any future tendering exercise.

Contract dates (estimated)

- 12 August 2025 to 2 September 2025
- 22 days

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
- 72222100 - Information systems or technology strategic review services
- 48000000 - Software package and information systems
- 48800000 - Information systems and servers
- 72200000 - Software programming and consultancy services
- 48814200 - Patient-administration system
- 72230000 - Custom software development services

Engagement

Engagement deadline

2 September 2025

Engagement process description

This is a Prior Information Notice to seek engagement with the market place to gather information associated with the supply and delivery of a Online User Feedback Service. To this end the Business Services Organisation, Procurement and Logistics Service on behalf of Health and Social Care Northern Ireland (HSCNI), wish to engage with potential suppliers to obtain a market view of the potential requirements through the completion of a Questionnaire. Any interested suppliers are required to submit their response through the eTendersNI secure messaging area of the Call for Tender (CfT) Ref: 6080837. All correspondence in relation to this Pre-Market Engagement exercise must be communicated via the eTendersNI secure messaging area. Suppliers will be required to submit their completed Questionnaire no later than 3pm on 2 September 2025. To register on eTendersNI and access the Questionnaire, please use the following link: - <https://etendersni.gov.uk> and locate CfT Ref: 6080837. Suppliers should also note that any interest shown does not constitute a commitment to participate in any future tendering exercise.

Contracting authority

Business Services Organisation Procurement and Logistics Service

- Public Procurement Organisation Number: PWNJ-1991-NGDW

77 Boucher Crescent

Belfast

BT12 6HU

United Kingdom

Email: ict.sourcing@hscni.net

Region: UKN06 - Belfast

Organisation type: Public authority - central government

Devolved regulations that apply: Northern Ireland