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Contract

## **Eko Trust - IT Support Services**

Eko Trust

F03: Contract award notice

Notice identifier: 2025/S 000-047869

Procurement identifier (OCID): ocds-h6vhtk-04e418

Published 12 August 2025, 10:00am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Eko Trust

Eko Hub

Plaistow

E13 9HN

#### **Email**

[Karis.Lucano-Jones@thecpc.ac.uk](mailto:Karis.Lucano-Jones@thecpc.ac.uk)

#### **Telephone**

+44 2087131231

#### **Country**

United Kingdom

#### **NUTS code**

UKH3 - Essex

**Internet address(es)**

Main address

<https://www.ekotrust.org.uk>

Buyer's address

<https://www.ekotrust.org.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Eko Trust - IT Support Services

Reference number

CA15302 -

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Eko Trust require an external service provider to fulfil their IT Support Services requirements.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £733,800

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH14 - Suffolk
- UKI - London
- UKJ21 - Brighton and Hove

Main site or place of performance

London

#### **II.2.4) Description of the procurement**

Eko Trust require an external service provider to fulfil their IT Support Services requirements. The service across the sites is currently outsourced across 2 providers. Earlham Primary School is currently also supported by 1 x inhouse IT employee. Further information on the Trust's requirements can be found within the ITT and supporting documents.

#### **II.2.5) Award criteria**

Quality criterion - Name: Customer Requirements / Weighting: 30.00%

Quality criterion - Name: Multi-Site Support over a Wide Geographic Area / Weighting: 10.00%

Quality criterion - Name: Google Workspace for Education / Weighting: 10.00%

Quality criterion - Name: Microsoft 365 and Microsoft Intune / Weighting: 5.00%

Quality criterion - Name: Staffing Experience / Weighting: 10.00%

Quality criterion - Name: Presentation / Weighting: 20.00%

Price - Weighting: 15.00%

#### **II.2.11) Information about options**

Options: Yes

Description of options

48 month(s) from the commencement date, with 24 initial month(s) and option to extend 2x12 month(s)

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-005882](#)

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## **Section V. Award of contract**

### **Contract No**

CA15302

### **Title**

Eko Trust - IT Support Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 August 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

TURN IT ON LIMITED

Wittas House, Two Rivers

WITNEY

OX28 4BH

Email

[office@turniton.co.uk](mailto:office@turniton.co.uk)

Telephone

+44 1865597620

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

[www.turniton.co.uk](http://www.turniton.co.uk)

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £733,800

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Section II.3) – dates refer to the initial contract period and do not include the options of any extensions.

Section IV.3.5) – any dates shown are an estimate.

In the first instance, candidates should register with [www.multiquote.com](http://www.multiquote.com) and express an interest in the contract, full details of the contract will be available.

The Contracting Authority shall not be under any obligation to accept any tender. The Contracting Authority reserves the right to cancel the entire or parts of the tender, without such an action conferring any right to compensation on the Tenderers.

The Contracting Authority has no liability to settle any cost incurred by the tenderer as a result of the tendering procedure.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Tenet Education Services Ltd

Procurement House Unit 23, Leslie Hough Way, Leslie Hough Way

Salford

M6 6AJ

Email

[jonathan.whittle@tenetservices.com](mailto:jonathan.whittle@tenetservices.com)

Telephone

+44 7834518948

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Tenet Education Services Ltd

Procurement House Unit 23, Leslie Hough Way, Leslie Hough Way

Salford

M6 6AJ

Email

[jonathan.whittle@tenetservices.com](mailto:jonathan.whittle@tenetservices.com)

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#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The authority will incorporate a minimum 10 calendar day standstill period at the point that information on the award of the contract is communicated to tenderers. If an appeal regarding the award of contract has not been successfully resolved then the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the High Court. Any such action must be brought promptly (generally within 3 months).

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Tenet Education Services Ltd

Procurement House Unit 23, Leslie Hough Way, Leslie Hough Way

Salford

M6 6AJ

Email

[jonathan.whittle@tenetservices.com](mailto:jonathan.whittle@tenetservices.com)



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