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Contract

Eko Trust - IT Support Services

Eko Trust

F03: Contract award notice

Notice identifier: 2025/S 000-047869

Procurement identifier (OCID): ocds-h6vhtk-04e418

Published 12 August 2025, 10:00am

Section I: Contracting authority

I.1) Name and addresses

Eko Trust

Eko Hub

Plaistow

E13 9HN

Email

Karis.Lucano-Jones@thecpc.ac.uk

Telephone

+44 2087131231

Country

United Kingdom

NUTS code

UKH3 - Essex

Internet address(es)

Main address

<https://www.ekotrust.org.uk>

Buyer's address

<https://www.ekotrust.org.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Eko Trust - IT Support Services

Reference number

CA15302 -

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Eko Trust require an external service provider to fulfil their IT Support Services requirements.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £733,800

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk
- UKI - London
- UKJ21 - Brighton and Hove

Main site or place of performance

London

II.2.4) Description of the procurement

Eko Trust require an external service provider to fulfil their IT Support Services requirements. The service across the sites is currently outsourced across 2 providers. Earlham Primary School is currently also supported by 1 x inhouse IT employee. Further information on the Trust's requirements can be found within the ITT and supporting documents.

II.2.5) Award criteria

Quality criterion - Name: Customer Requirements / Weighting: 30.00%

Quality criterion - Name: Multi-Site Support over a Wide Geographic Area / Weighting: 10.00%

Quality criterion - Name: Google Workspace for Education / Weighting: 10.00%

Quality criterion - Name: Microsoft 365 and Microsoft Intune / Weighting: 5.00%

Quality criterion - Name: Staffing Experience / Weighting: 10.00%

Quality criterion - Name: Presentation / Weighting: 20.00%

Price - Weighting: 15.00%

II.2.11) Information about options

Options: Yes

Description of options

48 month(s) from the commencement date, with 24 initial month(s) and option to extend 2x12 month(s)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-005882](#)

Section V. Award of contract

Contract No

CA15302

Title

Eko Trust - IT Support Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 August 2025

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TURN IT ON LIMITED

Wittas House, Two Rivers

WITNEY

OX28 4BH

Email

office@turniton.co.uk

Telephone

+44 1865597620

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.turniton.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £733,800

Section VI. Complementary information

VI.3) Additional information

Section II.3) – dates refer to the initial contract period and do not include the options of any extensions.

Section IV.3.5) – any dates shown are an estimate.

In the first instance, candidates should register with www.multiquote.com and express an interest in the contract, full details of the contract will be available.

The Contracting Authority shall not be under any obligation to accept any tender. The Contracting Authority reserves the right to cancel the entire or parts of the tender, without such an action conferring any right to compensation on the Tenderers.

The Contracting Authority has no liability to settle any cost incurred by the tenderer as a result of the tendering procedure.

VI.4) Procedures for review

VI.4.1) Review body

Tenet Education Services Ltd

Procurement House Unit 23, Leslie Hough Way, Leslie Hough Way

Salford

M6 6AJ

Email

jonathan.whittle@tenetservices.com

Telephone

+44 7834518948

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Tenet Education Services Ltd

Procurement House Unit 23, Leslie Hough Way, Leslie Hough Way

Salford

M6 6AJ

Email

jonathan.whittle@tenetservices.com

Telephone

+44 7834518948

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The authority will incorporate a minimum 10 calendar day standstill period at the point that information on the award of the contract is communicated to tenderers. If an appeal regarding the award of contract has not been successfully resolved then the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the High Court. Any such action must be brought promptly (generally within 3 months).

VI.4.4) Service from which information about the review procedure may be obtained

Tenet Education Services Ltd

Procurement House Unit 23, Leslie Hough Way, Leslie Hough Way

Salford

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