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Tender

## **B&D Energy Billing System**

London Borough of Barking and Dagenham

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-047802

Procurement identifier (OCID): ocds-h6vhtk-058590 ([view related notices](#))

Published 11 August 2025, 7:29pm

### **Scope**

### **Description**

B&D Energy plans to supply heat and electricity to approximately 7,000 residential properties, currently around 2,000 are supplied. A billing platform provider is required to provide a comprehensive billing solution that provides accurate and timely billing services for our customers. In addition, B&D Energy is looking to introduce a Pay as You Go (PAYG) billing solution for the supply of electricity and heat. The preferred solution will be meet core B&D Energy requirements immediately and to evolve over time to agreed development roadmap to deliver a best-in-class billing solution for the foreseeable future

Further information and tender documents are available on our e-tendering portal <https://lbbd.bravosolution.co.uk/web/login.shtml>. Any questions regarding the tender should be addressed through the portal in the messaging section.

Closing date 1pm on Friday 3rd October 2025

### **Total value (estimated)**

- £0 excluding VAT

- £0 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 April 2026 to 31 March 2029
- Possible extension to 11 March 2031
- 4 years, 11 months, 11 days

Description of possible extension:

2 years at the discretion of the Council

### **Main procurement category**

Services

### **CPV classifications**

- 71314200 - Energy-management services

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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

## **Submission**

### **Enquiry deadline**

19 September 2025, 1:00pm

### **Tender submission deadline**

3 October 2025, 1:00pm

### **Submission address and any special instructions**

<https://lbbd.bravosolution.co.uk/web/login.shtml>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

1 December 2025

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## Award criteria

<b>Name</b>	<b>Type</b>	<b>Weighting</b>
Technical Quality	Quality	50%
Product Demonstration	Quality	25%
Cost	Cost	25%

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## Other information

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Open procedure

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## Contracting authority

### London Borough of Barking and Dagenham

- Public Procurement Organisation Number: PPYP-9821-RZGJ

Town Hall

Barking

IG11 7LU

United Kingdom

Email: [edna.amolo@lbbd.gov.uk](mailto:edna.amolo@lbbd.gov.uk)

Website: <http://www.lbbd.gov.uk>

Region: UKI52 - Barking & Dagenham and Havering

Organisation type: Public authority - sub-central government