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Tender

B&D Energy Billing System

London Borough of Barking and Dagenham

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-047802

Procurement identifier (OCID): ocds-h6vhtk-058590

Published 11 August 2025, 7:29pm

Scope

Description

B&D Energy plans to supply heat and electricity to approximately 7,000 residential properties, currently around 2,000 are supplied. A billing platform provider is required to provide a comprehensive billing solution that provides accurate and timely billing services for our customers. In addition, B&D Energy is looking to introduce a Pay as You Go (PAYG) billing solution for the supply of electricity and heat. The preferred solution will be meet core B&D Energy requirements immediately and to evolve over time to agreed development roadmap to deliver a best-in-class billing solution for the foreseeable future

Further information and tender documents are available on our e-tendering portal <https://lbbd.bravosolution.co.uk/web/login.shtml>. Any questions regarding the tender should be addressed through the portal in the messaging section.

Closing date 1pm on Friday 3rd October 2025

Total value (estimated)

- £0 excluding VAT

- £0 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 11 March 2031
- 4 years, 11 months, 11 days

Description of possible extension:

2 years at the discretion of the Council

Main procurement category

Services

CPV classifications

- 71314200 - Energy-management services

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

19 September 2025, 1:00pm

Tender submission deadline

3 October 2025, 1:00pm

Submission address and any special instructions

<https://lbbd.bravosolution.co.uk/web/login.shtml>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 December 2025

Award criteria

Name	Type	Weighting
Technical Quality	Quality	50%
Product Demonstration	Quality	25%
Cost	Cost	25%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

London Borough of Barking and Dagenham

- Public Procurement Organisation Number: PPYP-9821-RZGJ

Town Hall

Barking

IG11 7LU

United Kingdom

Email: edna.amolo@lbbd.gov.uk

Website: <http://www.lbbd.gov.uk>

Region: UKI52 - Barking & Dagenham and Havering

Organisation type: Public authority - sub-central government