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Tender

## **Technology Partner(s)/CFP/PRO/2025**

THE OPEN UNIVERSITY

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-047794

Procurement identifier (OCID): ocds-h6vhtk-058589

Published 11 August 2025, 6:09pm

### **Scope**

### **Reference**

OUPA11164

### **Description**

The Open University (OU) is seeking a Technology Partner(s) (TP) to provide resource with the comprehensive technical and non-technical expertise required to support and deliver its objectives in two main areas, lotted accordingly.

- Lot 1 Run and Maintain: ensuring the stability, security, and continuous improvement of our IT infrastructure and applications.
- Lot 2 Moodle Specialist: technology skills to support the OU's Virtual Learning Environment (VLE) and Open Learn environment.

The OU are looking to award one contract for each Lot to one or more suppliers, if both lots are awarded to a single supplier two contracts will be issued.

Each contract will be for an initial term of five (5) years, with the option to extend for up to

an additional five (5), giving a potential total contract term of up to ten (10) years per Lot.

The following sets out the maximum, capped contract value per Lot across the initial term (5 years), with no minimum commitment:

- Lot 1 Run and Maintain: Up to £50 million
- Lot 2 Moodle Specialist: up to £5 million

The Extension options per Lot will be capped at the same value as the Initial term with no minimum commitment:

- Lot 1 Run and Maintain: Up to an additional £50 million
- Lot 2 Moodle Specialist: Up to an additional £5 million

Giving a total contract value, including all possible extension options of:

- Lot 1 Run and Maintain: Up to £100 million
- Lot 2 Moodle Specialist: Up to £10 million

### **Total value (estimated)**

- £91,666,666 excluding VAT
- £110,000,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 March 2026 to 28 February 2031
- Possible extension to 28 February 2036
- 9 years, 11 months, 28 days

Description of possible extension:

Potential extension up to 5 years (undefined increments).

## **Main procurement category**

Services

## **CPV classifications**

- 72220000 - Systems and technical consultancy services
- 72222200 - Information systems or technology planning services
- 72222300 - Information technology services
- 72260000 - Software-related services
- 72261000 - Software support services
- 72262000 - Software development services
- 72265000 - Software configuration services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 72268000 - Software supply services

## **Lot constraints**

Description of how multiple lots may be awarded:

Each Lot will be evaluated individually, both Lots could be awarded to a single supplier subject to them being the top scoring bidder on both Lots.

## **Lot 1. Run and Maintain**

### **Description**

Ensuring the stability, security, and continuous improvement of our IT infrastructure and applications.

### **Lot value (estimated)**

- £83,333,333 excluding VAT
- £100,000,000 including VAT

### **Same for all lots**

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 2. Moodle Specialist**

### **Description**

Technology skills to support the OU's Virtual Learning Environment (VLE) and Open Learn environment.

### **Lot value (estimated)**

- £8,333,333 excluding VAT
- £10,000,000 including VAT

## **Same for all lots**

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Participation**

### **Legal and financial capacity conditions of participation**

#### **Lot 1. Run and Maintain**

#### **Lot 2. Moodle Specialist**

Minimum turnover based on contract value

Commitment to have Employer, Product and Professional insurance in place for contract start

### **Technical ability conditions of participation**

#### **Lot 1. Run and Maintain**

#### **Lot 2. Moodle Specialist**

Bidders will have 3 case studies evaluated for technical and professional ability, alongside security requirements ISO27001 / Cyber Essentials Plus or equivalent

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## **Submission**

### **Enquiry deadline**

26 August 2025, 11:00am

### **Submission type**

Requests to participate

### **Deadline for requests to participate**

5 September 2025, 11:00am

### **Submission address and any special instructions**

<https://in-tendhost.co.uk/openuniversity>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Suppliers to be invited to tender**

Lot 1. Run and Maintain

Lot 2. Moodle Specialist

6 suppliers per lot

### **Award decision date (estimated)**

16 February 2026

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### **Award criteria**

<b>Name</b>	<b>Description</b>	<b>Type</b>	<b>Weighting</b>
Quality	Service Management, Technical Merit - Moodle, Sustainability and RP	Quality	60%
Price	Pricing Scenario, Rate Card, Rebate	Price	30%
Face to Face Evaluation	Building Partnership, Mobilisation, Learning Culture, Commercial Integrity & Shared Values	Quality	10%

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### **Other information**

#### **Conflicts assessment prepared/revised**

Yes

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### **Procedure**

## **Procedure type**

Competitive flexible procedure

## **Competitive flexible procedure description**

The Open University (the "OU") is seeking to establish a contract with one or more supplier(s) for the provision of technical resource to support the OU and its suppliers in its activities in two main areas, lotted accordingly.

Lot 1 Run and Maintain ensuring the stability, security, and continuous improvement of our IT infrastructure and applications.

Lot 2 Moodle Specialist technology skills to support the OU's Virtual Learning Environment (VLE) and Open Learn environment.

The Competitive Flexible Procedure will consist of three stages, with a shortlisting of suppliers following evaluation of Stage 1 and Stage 2:

Stage 1 PSQ (shortlist to 6 bidders per Lot)

Stage 2 Invitation to Tender (shortlist to 3 bidders per Lot)

Stage 3 Face to Face Evaluation

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## **Documents**

### **Associated tender documents**

<https://in-tendhost.co.uk/openuniversity>

The tender documents can be accessed via the link to the Open University's e-tendering portal



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## Contracting authority

### THE OPEN UNIVERSITY

- Charity Commission (England and Wales): RC000391

Walton Hall

Milton Keynes

MK7 6AA

United Kingdom

Email: [finance-tenders@open.ac.uk](mailto:finance-tenders@open.ac.uk)

Region: UKJ12 - Milton Keynes

Organisation type: Public authority - sub-central government