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Planning

Refuge Services - Peterborough

Peterborough City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-047648

Procurement identifier (OCID): ocds-h6vhtk-05852a ([view related notices](#))

Published 11 August 2025, 1:56pm

Scope

Reference

DN767664

Description

Peterborough Refuge Services - provision of support within a refuge and dispersed/move on accommodation for female victims of Domestic Abuse and for a Children's Support Worker and counselling available to those within the accommodation provided within this contract.

The contractor must provide safe and stable refuge for women and children fleeing high risk domestic abuse, and to support them to move into safe and secure independent accommodation. They must also provide additional accommodation for women and children who require accommodation and are safe to stay in Peterborough with the necessary safety measures in place. There must be 2 units (rooms) available for those victims with no recourse to public funds. There must be consideration for those with disabilities, including visible and non-visible disabilities.

In addition the provider must provide support to child victims of domestic abuse staying at the refuge and the safe accommodation to enable them to cope and recover from the abuse they have experienced.

The service will work with those who are experiencing domestic abuse, and are fleeing from that abuse at any level of risk. The Service will deliver specialist, flexible and responsive support to meet a range of needs. The service will offer counselling to those residing in the accommodation as part of this contract.

The key aims which underpin all of our domestic abuse services are:

- Increased safety of the those suffering from domestic abuse
- To enable victims and children to cope and recover from abuse they have experienced
- To support those using the accommodation to move on to permanent accommodation.

Total value (estimated)

- £650,000 excluding VAT
- £780,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- 5 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKH11 - Peterborough

Engagement

Engagement deadline

19 August 2025

Engagement process description

Peterborough City Council are holding an online engagement event, to discuss the upcoming procurement for Refuge Services in Peterborough.

The event will be on Microsoft Teams on Tuesday the 19th of August 2025 from 9:00am to 10:00am if you would like to attend please send your contact email address via the message function on the e-tendering portal ProContract including your contact email to receive an invite.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)

- Voluntary, community and social enterprises (VCSE)

Procedure

Special regime

Light touch

Contracting authority

Peterborough City Council

- Public Procurement Organisation Number: PLXM-3229-WVQH

Sand Martin House Peterborough, Bittern Way

Peterborough

PE2 8TY

United Kingdom

Email: procurementcontracts@peterborough.gov.uk

Region: UKH11 - Peterborough

Organisation type: Public authority - sub-central government