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Contract

## **Civica Case Management Solution**

Hertfordshire County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-047558

Procurement identifier (OCID): ocds-h6vhtk-0584f2

Published 11 August 2025, 10:58am

## **Scope**

## **Reference**

HCC2517123

## **Description**

This contract is for a tracking system for all aspects of Data Protection, Environmental Information Regulations and Freedom of Information requests.

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## **Contract 1**

## **Supplier**

- CIVICA UK LIMITED

## **Contract value**

- £35,516.28 including VAT

Below the relevant threshold

## **Date signed**

8 August 2025

## **Contract dates**

- 1 September 2025 to 1 September 2027
- 2 years, 1 day

## **Main procurement category**

Goods

## **CPV classifications**

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

## **Contract locations**

- UKH23 - Hertfordshire

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## Procedure

### Procedure type

Below threshold - unknown

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## Supplier

### CIVICA UK LIMITED

- Companies House: 01628868
- Public Procurement Organisation Number: PCMJ-9641-QWWM

Southbank Central, 30 Stamford Street

London

SE1 9LQ

United Kingdom

Email: [BidSupport@civica.com](mailto:BidSupport@civica.com)

Website: <https://www.civica.com/en-gb/>

Region: UKI44 - Lewisham and Southwark

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## Contracting authority

### Hertfordshire County Council

- Public Procurement Organisation Number: PWJT-5264-WYMY

County Hall

Hertford

SG13 8DQ

United Kingdom

Email: [strategic.procurement@hertfordshire.gov.uk](mailto:strategic.procurement@hertfordshire.gov.uk)

Website: <http://www.hertfordshire.gov.uk>

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government