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Planning

Provision of Professional Interpreting and Translation Services

King's College Hospital NHS Foundation Trust

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-047368

Procurement identifier (OCID): ocds-h6vhtk-05846e

Published 8 August 2025, 3:32pm

Scope

Reference

W192454

Description

To ensure equitable healthcare access for patients with diverse linguistic and communication needs. The contract will cover:

- Spoken language services (face-to-face, telephone, and video interpreting).
- Non-spoken language services (BSL, lip reading, Makaton, etc.).
- Document translation (including Braille and Easy Read formats).
- Patient feedback and continuous improvement.

Total value (estimated)

- £2,150,000 excluding VAT
- £2,580,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Main procurement category

Services

CPV classifications

- 79540000 - Interpretation services
- 79530000 - Translation services

Contract locations

- UK - United Kingdom
 - UKI45 - Lambeth
 - UKI - London
-

Engagement

Engagement deadline

3 November 2025

Engagement process description

This engagement will focus on engagement with prospective suppliers on high-quality Translation and Interpretation Service to support the communication needs of patients across King's College Hospital NHS Foundation Trust. As part of this process, a Request for Information (RFI) will be issued in August 2025 to the market to gain insight into current industry trends, innovative service delivery models, and potential efficiencies. The RFI will enable the Trust to better understand supplier capabilities and market direction, helping to shape a well-informed tender specification.

The ultimate objective is to ensure the successful implementation of a service model underpinned by the appropriate tools, systems, and expertise to provide consistent, reliable, and compliant translation and interpretation support. The selected supplier will be expected to meet NHS standards while facilitating equitable access to healthcare services for all patients, regardless of language or communication needs.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Publication date of tender notice (estimated)

3 November 2025

Contracting authority

King's College Hospital NHS Foundation Trust

- Public Procurement Organisation Number: PXLV-9225-PRBN

KCH Business Park, 129 Coldharbour Lane

London

SE5 9NY

United Kingdom

Contact name: David Kayondo

Telephone: 0204 566 8234

Email: david.kayondo@nhs.net

Website: <https://www.kch.nhs.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

KCH Interventional Facilities Management LLP

Summary of their role in this procurement: Overseeing and delivering end-to-end procurement services on behalf of the Trust. In this capacity, KFM's primary role is to ensure that all procurement activities are conducted in a compliant, transparent, and commercially effective manner, aligned with both NHS procurement regulations and the Trust's strategic objectives.

- Public Procurement Organisation Number: PDWQ-2826-VTWP

Unit 1, KCH Business Park, 129 Coldharbour Lane

London

SE5 9NY

United Kingdom

Contact name: Sunday Okhria

Telephone: 02045340573

Email: s.okhria1@nhs.net

Website: <https://www.kings-fm.co.uk/>

Region: UKI45 - Lambeth

Contact organisation

Contact King's College Hospital NHS Foundation Trust for any enquiries.