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Contract

Extension of National Traffic Information System (NTIS) 2026 -2027

National Highways

F03: Contract award notice

Notice identifier: 2025/S 000-047293

Procurement identifier (OCID): ocds-h6vhtk-028df4

Published 8 August 2025, 2:14pm

Section I: Contracting authority

I.1) Name and addresses

National Highways

Bridge House, Walnut Tree Close

Guilford

GU1 4LZ

Email

OCSAMS@nationalhighways.co.uk

Telephone

+44 03001235000

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.nationalhighways.co.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Extension of National Traffic Information System (NTIS) 2026 -2027

II.1.2) Main CPV code

- 64216200 - Electronic information services

II.1.3) Type of contract

Services

II.1.4) Short description

The National Traffic Information Service collects, processes and disseminates real-time traffic data and information relating to the 4,300 miles of strategic road network for which National Highways is responsible. The National Traffic Information Service provides information 24 hours per day, 7 days per week, 365 days a year to help National Highways customers plan their journeys and avoid delays, and to help our operations teams understand and mitigate the impacts of planned and unplanned traffic events on the strategic road network. Historic data recorded by the National Traffic Information Service is used to help plan and evaluate development of the strategic road network. This is an extension of the current contract by an additional 12 months.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £49,254,145.98

II.2) Description

II.2.2) Additional CPV code(s)

- 35721000 - Electronic intelligence system
- 48627000 - Real-time operating system software package
- 63712700 - Traffic control services
- 63712710 - Traffic monitoring services
- 64216200 - Electronic information services
- 72212670 - Real time operating system software development services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The National Traffic Information Service (NTIS) provides the following:

- It collects, processes, validates, and analyses traffic data and traffic event information from multiple data sources, including third party in vehicle data and over 10,000 roadside sensors.
- Collates and disseminates traffic information and travel advice to National Highways customers via roadside variable message signs, the service's websites (www.trafficengland.com and www.nationalhighways.co.uk),
- Mobile telephone applications, and data feed application programming interfaces (APIs).
- Collects historic traffic data for use in strategic road network planning and the design of road improvement schemes.

- Supports National Highways' Regional Operations Centre's (ROCs), National Network Managers, National Incident Liaison Officers, and Customer Contact Centre (CCC) in understanding and mitigating the impacts of planned and unplanned traffic events on the NTIS network.
- And helps National Highways meet its goals of improving safety for all, fast and reliable journeys, meeting the needs of all users, and environmental performance outcomes, measures the associated performance indicators, and fulfils its license obligation to provide traffic information to its customers.

These outcomes are further described in the original procurement documents.

The initial contract duration is five years, including the transition period, with National Highways retaining the option to extend it by up to two additional years. The current contract is scheduled to end in January 2026, and the first of the two available extension years is now being enacted to January 2027. This notice therefore serves as procurement guidelines requirement for transparency in relation to enacting this first-year extension option.

II.2.5) Award criteria

Quality criterion - Name: Quality criterion - Name: Collect, Process and Disseminate Operational Services / Weighting: 21%

Quality criterion - Name: Quality criterion - Name: Improve Operational Services / Weighting: 8%

Quality criterion - Name: Quality criterion - Name: Deliver Transition and Transformation Services / Weighting: 20%

Quality criterion - Name: Quality criterion - Name: Management of the Services / Weighting: 21%

Cost criterion - Name: Price / Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-001694](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Title

Extension of National Traffic Information Service (NTIS) 2021

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 January 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Sopra Steria Limited

3 Cherry Trees Lane Hemel

Hempstead

HP2 7AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04077975

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £49,254,145.98

Section VI. Complementary information

VI.3) Additional information

This notice is specifically relating to extending the current contract (please see Find a Tender Service : 2021/S 000-001694) by the optional one year extension period as outlined in the contract terms and conditions. This contract value is a cumulative value of the initial contract term (5 years) inclusive of the extension year which is being enacted. This value accounts for indexation as well.

VI.4) Procedures for review

VI.4.1) Review body

Department for Transport

Great Minster House, 33 Horseferry Road

London

SW1P 4DR

Country

United Kingdom