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Tender

District Heating System Operation & Maintenance

River Clyde Homes

F02: Contract notice

Notice identifier: 2025/S 000-047270

Procurement identifier (OCID): ocds-h6vhtk-05842e

Published 8 August 2025, 1:40pm

The closing date and time has been changed to:

11 September 2025, 12:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

River Clyde Homes

Clyde View, 22 Pottery Street

Greenock

PA15 2UZ

Contact

Brian Murphy

Email

procurement@riverclydehomes.org.uk

Telephone

+44 8000132196

Country

United Kingdom

NUTS code

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Internet address(es)

Main address

<http://riverclydehomes.org.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA12102

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publiccontractsscotland.gov.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publiccontractsscotland.gov.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

District Heating System Operation & Maintenance

Reference number

RCH642

II.1.2) Main CPV code

- 50531100 - Repair and maintenance services of boilers

II.1.3) Type of contract

Services

II.1.4) Short description

River Clyde Homes is seeking to appoint a highly competent and experienced contractor to undertake the operation and maintenance of the biomass boilers, pumps, and associated pipework at the Broomhill, Cartsydyke, and Eastern View Energy Centres in Inverclyde.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 09323000 - District heating
- 39715210 - Central-heating equipment
- 42515000 - District heating boiler
- 44621220 - Central-heating boilers
- 45251250 - District-heating plant construction work
- 45232141 - Heating works

- 50720000 - Repair and maintenance services of central heating
- 71314310 - Heating engineering services for buildings

II.2.3) Place of performance

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Main site or place of performance

Inverclyde

II.2.4) Description of the procurement

River Clyde Homes is seeking to appoint a highly competent and experienced contractor to undertake the operation and maintenance of the biomass boilers, pumps, and associated pipework at the Broomhill, Cartsydyke, and Eastern View Energy Centres in Inverclyde.

The successful bidder will also be responsible for the additional services at four other sites. Broadstone Gardens, John Gault House, Kilblain Court and Riverside Gardens.

The works will include the monitoring of each system, conducting regular inspections of the plant, reactive and planned maintenance and biomass fuel supply.

A detailed specification for the works required is provided at Appendix E.

The bidders shall be deemed to have satisfied themselves before tendering as to the plant to be serviced and the conditions under which the work is to be carried out.

II.2.5) Award criteria

Quality criterion - Name: Contract Management / Weighting: 25.00%

Quality criterion - Name: Risk Mitigation / Weighting: 5.00%

Quality criterion - Name: Community Benefits / Weighting: 5.00%

Quality criterion - Name: Fair Work First / Weighting: 5.00%

Quality criterion - Name: Data Protection / Weighting: Pass/Fail

Price - Weighting: 60%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The contract will run for an initial three-year duration. RCH may wish at its sole discretion to extend any resultant agreement for up to a further two, twelve-month periods subject to the agreement of the successful bidder.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

It is a requirement of this contract that Bidders and any relevant sub-contractors hold current registration with Gas Safe and are accredited by SELECT / NICEIC or equivalent

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

KPI's for the contract are detailed within the attached tender documents.

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

8 September 2025

Local time

12:00pm

Changed to:

Date

11 September 2025

Local time

12:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

8 September 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: August 2030

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Tender documents must be submitted electronically via the PCS electronic post-box. Any tender not submitted via the post-box will not be considered. Any questions in relation to the tender must be raised via the 'Question and Answer' function of the PCS website.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=806892.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

As part of this procurement process, Bidders should set out what specific, tangible community benefits they will bring to the Inverclyde area in the event of a successful bid. These benefits must be specific to this contract and not part of a wider Corporate Social Responsibility (CSR) programme. Alongside the benefits proposed by the bidders, RCH

are also hoping to secure funding (either in full or in part) from the successful bidder to appoint a Financial Wellbeing Officer. More details are provided within the tender response document.

(SC Ref:806892)

Download the ESPD document here:

https://www.publiccontractsscotland.gov.uk/ESPD/ESPD_Download.aspx?id=806892

VI.4) Procedures for review

VI.4.1) Review body

Greenock Sheriff Court and Justice of the Peace Court

1 Nelson Street

Greenock

Telephone

+44 1475787073

Country

United Kingdom