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Contract

Jigsaw Homes Group - Alarm Monitoring Services

Jigsaw Homes Group Limited

F03: Contract award notice

Notice identifier: 2025/S 000-047221

Procurement identifier (OCID): ocds-h6vhtk-04d43e

Published 8 August 2025, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

Jigsaw Homes Group Limited

Cavendish 249, Cavendish Street

Ashton-under-Lyne

OL6 7AT

Email

nathan@clarityprocurement.co.uk

Telephone

+44 1942725438

Country

United Kingdom

Region code

UKD3 - Greater Manchester

Internet address(es)

Main address

<https://www.jigsawhomes.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Jigsaw Homes Group - Alarm Monitoring Services

Reference number

JIG/ALARMON/2024

II.1.2) Main CPV code

- 79711000 - Alarm-monitoring services

II.1.3) Type of contract

Services

II.1.4) Short description

The scope of the Contract is the provision of Alarm Monitoring Services to Jigsaw Homes Group properties.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £405,685

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

Main site or place of performance

Greater Manchester

II.2.4) Description of the procurement

The scope of the Contract is the provision of Alarm Monitoring Services to Jigsaw Homes Group properties.

There are 2 current arrangements in place:

1. Alarm Monitoring Services to Jigsaw Homes Tameside and Jigsaw Homes Midlands. A single contract is in place with an expiry date of 31st July 2025

2. Alarm Monitoring Services to Jigsaw Homes North. A rolling arrangement is in place with a single provider

The key statistics of the Alarm Monitoring Services are:

- Tameside – 24 schemes and 589 connections
- Midlands – 21 schemes and 1,055 connections
- North – 102 schemes and 2,530 connections

Jigsaw is currently 70% through a programme of upgrading social alarm equipment to a digitally ready product in block schemes and replacing hardwired systems to dispersed alarms in standalone properties.

Further details regarding scheme locations, kit types, staffing hours and call volumes and are set out in the Specification

The Contract will last for an initial period of 3 years, with an option to extend at Jigsaw's

discretion for up to 2 additional years, giving a total potential term of 5 years.

The Contract will commence in August 2025.

A single provider will be appointed. The Contract will not be divided into separate lots.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/XQ672GBQRD>

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-001713](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 June 2025

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PPP Taking Care Limited

20 Gracechurch Street

London

EC3V 0BG

Country

United Kingdom

NUTS code

- UKI - London

National registration number

01488490

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £510,000

Total value of the contract/lot: £405,685

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=972039154> GO

Reference: GO-202588-PRO-31764970

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

London

EC4A 1NL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Jigsaw Homes Group will enter into this contract following a minimum 10 day calendar day standstill period starting on the day after the notification of the result. The Public Contracts Regulations 2015 (SI 2015/102) (as amended) (the Regulations) provide for aggrieved parties who have been harmed or who are at risk of harm by a breach of the Regulations to bring proceedings in the High Court. Any such proceedings must be brought within the limitation period specified by the Regulations according to the remedy sought.