

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/047141-2025>

Planning

## **Records Information Management, Digital Solutions and Associated Services 2**

Crown Commercial Service

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-047141

Procurement identifier (OCID): ocds-h6vhtk-0503c8 ([view related notices](#))

Published 8 August 2025, 9:50am

### **Changes to notice**

This notice has been edited. The [previous version](#) is still available.

### **Scope**

### **Reference**

RM6346

## **Description**

The Records Information Management, Digital Solutions and Associated Services agreement (RM6346) will replace the existing Records Management agreement (RM6175) and will provide a wide range of services, including:

- ? Storage
- ? Scanning (on demand and bulk)
- ? Shredding, Destruction and Disposal
- ? Digital Workflow Solutions
- ? Hybrid mail, inbound and outbound mail and data entry services
- ? Cloud Hosting (SaaS)Solution
- ? 3rd Party Interim TechnicalResources
- ? Specialist Records Management services supporting Public Records Act (cataloging, listing, appraisal and selection, sensitivity review and record preparation services)
- ? NHS Preparation of Patient Record Preparation services

## **Commercial tool**

Establishes a framework

## **Total value (estimated)**

- £500,000,000 excluding VAT
- £600,000,000 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 18 February 2026 to 17 February 2030
- 4 years

## **Main procurement category**

Services

## **CPV classifications**

- 48000000 - Software package and information systems
- 48311100 - Document management system
- 48613000 - Electronic data management (EDM)
- 48800000 - Information systems and servers
- 63121000 - Storage and retrieval services
- 63121100 - Storage services
- 64216200 - Electronic information services
- 72212780 - System, storage and content management software development services
- 72220000 - Systems and technical consultancy services
- 72222100 - Information systems or technology strategic review services
- 72222200 - Information systems or technology planning services
- 72222300 - Information technology services
- 72223000 - Information technology requirements review services
- 72312000 - Data entry services
- 72312100 - Data preparation services

- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72512000 - Document management services
- 79131000 - Documentation services
- 79212000 - Auditing services
- 79212200 - Internal audit services
- 79311000 - Survey services
- 79311200 - Survey conduction services
- 79410000 - Business and management consultancy services

## **Contract locations**

- UK - United Kingdom
- GG - Guernsey
- IM - Isle of Man
- JE - Jersey

---

## **Engagement**

### **Engagement deadline**

12 February 2025

The engagement was carried out before this notice was published.

## **Engagement process description**

Customer and Supplier Engagement sessions were held on 11-12 February 2025 to further develop and finalise the lot structure and requirements for the new agreement. The slides presented at these sessions are available at:

<https://www.crowncommercial.gov.uk/agreements/RM6346>

Additional future engagement may be scheduled. Details of any such opportunities will be shared at: <https://www.crowncommercial.gov.uk/agreements/RM6380>

---

## **Submission**

### **Publication date of tender notice (estimated)**

20 August 2025

---

## **Contracting authority**

### **Crown Commercial Service**

- Public Procurement Organisation Number: PBZB-4962-TVLR

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

United Kingdom

Telephone: +44 3454102222

Email: [supplier@crowncommercial.gov.uk](mailto:supplier@crowncommercial.gov.uk)

Website: <https://www.gov.uk/ccs>

Region: UKD72 - Liverpool

Organisation type: Public authority - central government