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Planning

Records Information Management, Digital Solutions and Associated Services 2

Crown Commercial Service

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-047141

Procurement identifier (OCID): ocds-h6vhtk-0503c8 ([view related notices](#))

Published 8 August 2025, 9:50am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Reference

RM6346

Description

The Records Information Management, Digital Solutions and Associated Services agreement (RM6346) will replace the existing Records Management agreement (RM6175) and will provide a wide range of services, including:

- ? Storage
- ? Scanning (on demand and bulk)
- ? Shredding, Destruction and Disposal
- ? Digital Workflow Solutions
- ? Hybrid mail, inbound and outbound mail and data entry services
- ? Cloud Hosting (SaaS)Solution
- ? 3rd Party Interim TechnicalResources
- ? Specialist Records Management services supporting Public Records Act (cataloging, listing, appraisal and selection, sensitivity review and record preparation services)
- ? NHS Preparation of Patient Record Preparation services

Commercial tool

Establishes a framework

Total value (estimated)

- £500,000,000 excluding VAT
- £600,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 18 February 2026 to 17 February 2030
- 4 years

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 48311100 - Document management system
- 48613000 - Electronic data management (EDM)
- 48800000 - Information systems and servers
- 63121000 - Storage and retrieval services
- 63121100 - Storage services
- 64216200 - Electronic information services
- 72212780 - System, storage and content management software development services
- 72220000 - Systems and technical consultancy services
- 72222100 - Information systems or technology strategic review services
- 72222200 - Information systems or technology planning services
- 72222300 - Information technology services
- 72223000 - Information technology requirements review services
- 72312000 - Data entry services
- 72312100 - Data preparation services

- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72512000 - Document management services
- 79131000 - Documentation services
- 79212000 - Auditing services
- 79212200 - Internal audit services
- 79311000 - Survey services
- 79311200 - Survey conduction services
- 79410000 - Business and management consultancy services

Contract locations

- UK - United Kingdom
- GG - Guernsey
- IM - Isle of Man
- JE - Jersey

Engagement

Engagement deadline

12 February 2025

The engagement was carried out before this notice was published.

Engagement process description

Customer and Supplier Engagement sessions were held on 11-12 February 2025 to further develop and finalise the lot structure and requirements for the new agreement. The slides presented at these sessions are available at:

<https://www.crowncommercial.gov.uk/agreements/RM6346>

Additional future engagement may be scheduled. Details of any such opportunities will be shared at: <https://www.crowncommercial.gov.uk/agreements/RM6380>

Submission

Publication date of tender notice (estimated)

20 August 2025

Contracting authority

Crown Commercial Service

- Public Procurement Organisation Number: PBZB-4962-TVLR

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United Kingdom

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Email: supplier@crowncommercial.gov.uk

Website: <https://www.gov.uk/ccs>

Region: UKD72 - Liverpool

Organisation type: Public authority - central government