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Tender

Housing and Asset Management Systems (with Technical Development & Support Services)

Red Kite Community Housing

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-047065

Procurement identifier (OCID): ocds-h6vhtk-0583bb

Published 7 August 2025, 5:30pm

Scope

Reference

Ops 2025-0156

Description

This bidding opportunity is for up to 3 Lots comprising:

- the provision of the phased delivery of a Microsoft Dynamics-based Housing Management Solution (Lot 1);

and optionally,

- a Microsoft Dynamics-based Asset Management solution (Lot 2);

and

- Microsoft licensing & related ongoing development support (Lot 3)

A more detailed description of the requirement is provided within the full suite of bidding documents.

Total value (estimated)

- £3,200,000 excluding VAT
- £3,840,000 including VAT

Above the relevant threshold

Main procurement category

Goods

Lot constraints

Maximum number of lots a supplier can bid for: 2

Maximum number of lots a supplier can be awarded: 2

Description of how multiple lots may be awarded:

How the lots will be assessed and awarded is detailed in the full suite of bid documentation.

Not the same for all lots

CPV classifications and contract dates are shown in Lot sections, because they are not the same for all lots.

Lot 1. Housing Management System

Description

The provision of the phased delivery of a Microsoft Dynamics-based Housing Management Solution

Lot value (estimated)

- £1,100,000 excluding VAT
- £1,320,000 including VAT

Contract dates (estimated)

- 2 February 2026 to 1 February 2030
- Possible extension to 1 February 2036
- 10 years

Description of possible extension:

An initial 4 year term with up to 3 x 2 year extension options (to a maximum of 10 years); subject to satisfactory performance, retention of competitive rates, a demonstration of fitness for purpose, and spend levels being within the advertised range.

CPV classifications

- 48000000 - Software package and information systems

Lot 2. Asset Management System

Description

The provision of the phased delivery of a Microsoft Dynamics-based Asset Management Solution

Lot value (estimated)

- £1,100,000 excluding VAT
- £1,320,000 including VAT

Contract dates (estimated)

- 2 February 2026 to 1 February 2030
- Possible extension to 1 February 2036
- 10 years

Description of possible extension:

An initial 4 year term with up to 3 x 2 year extension options (to a maximum of 10 years); subject to satisfactory performance, retention of competitive rates, a demonstration of fitness for purpose, and spend levels being within the advertised range.

CPV classifications

- 48000000 - Software package and information systems
-

Lot 3. Microsoft licensing & related ongoing development support

Description

Microsoft licensing & related ongoing development support (for Lots 1 &/or 2)

Lot value (estimated)

- £1,000,000 excluding VAT
- £1,200,000 including VAT

Contract dates (estimated)

- 2 February 2026 to 1 February 2030
- Possible extension to 1 February 2036
- 10 years

Description of possible extension:

An initial 4 year term with up to 3 x 2 year extension options (to a maximum of 10 years); subject to satisfactory performance, retention of competitive rates, a demonstration of fitness for purpose, and spend levels being within the advertised range.

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
 - 48000000 - Software package and information systems
-

Participation

Legal and financial capacity conditions of participation

Lot 1. Housing Management System

Lot 2. Asset Management System

Lot 3. Microsoft licensing & related ongoing development support

As stated in the bidding documents.

Technical ability conditions of participation

Lot 1. Housing Management System

Lot 2. Asset Management System

Lot 3. Microsoft licensing & related ongoing development support

As stated in the bidding documents.

Particular suitability

Lot 1. Housing Management System

Lot 2. Asset Management System

Lot 3. Microsoft licensing & related ongoing development support

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

29 August 2025, 12:00pm

Submission type

Requests to participate

Deadline for requests to participate

12 September 2025, 12:00pm

Submission address and any special instructions

<https://www.mytenders.co.uk/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Suppliers to be invited to tender

Lot 1. Housing Management System

Lot 2. Asset Management System

1 to 4 suppliers

Selection criteria:

As stated in the bidding documents.

Lot 3. Microsoft licensing & related ongoing development support

1 to 4 suppliers

Award decision date (estimated)

22 December 2025

Recurring procurement

Publication date of next tender notice (estimated): 1 August 2035

Award criteria

Lot 1. Housing Management System

Lot 3. Microsoft licensing & related ongoing development support

Name	Description	Type
Quality	As stated in the bidding documents.	Quality

Weighting description

As stated in the bidding documents.

Lot 2. Asset Management System

Name	Description	Type
Quality	As stated in the bidding documents.	Quality

Weighting description

As stated in the bidding documents.

Other information

Payment terms

As stated in bidding documents.

Description of risks to contract performance

As stated in the bidding documents.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

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and optionally,

- a Microsoft Dynamics-based Asset Management solution (Lot 2);

and

- Microsoft licensing & related ongoing development support (Lot 3)

A more detailed description of the requirement is provided within the full suite of bidding documents.

Justification for not publishing a preliminary market engagement notice

The Project Team have reasonably up-to-date market insight from recent procurements, internal intelligence and past engagements and are reasonably satisfied that the extra time of publishing (and assessing the responses to) a preliminary market engagement notice would add little additional value to a project that is operating within a reasonably tight timeframe.

Documents

Associated tender documents

https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608001

0. Invitation to Participate

https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608003

1. Software Development & Licensing Agreement

https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608005

1.1 Supporting Appendices

https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608007

1.2 Supporting Red Kite Policies

https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608008

2. Service Specification

https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608009

2.1 HMS Requirements

https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608010

2.2 AMS Requirements

https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608011

3.1 Service Quality Questionnaire

https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608013

3.2 Economic & Financial Standing

Contracting authority

Red Kite Community Housing

- Public Procurement Organisation Number: PQNL-4784-QYHP

Windsor Court

High Wycombe

HP11 1BB

United Kingdom

Contact name: Procurement Team

Telephone: +44 1494476100

Email: procurement@redkitehousing.org.uk

Website: <http://www.redkitehousing.org.uk>

Region: UKJ13 - Buckinghamshire CC

Organisation type: Public authority - sub-central government