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Tender

## **Housing and Asset Management Systems (with Technical Development & Support Services)**

Red Kite Community Housing

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-047065

Procurement identifier (OCID): ocids-h6vhtk-0583bb

Published 7 August 2025, 5:30pm

### **Scope**

### **Reference**

Ops 2025-0156

### **Description**

This bidding opportunity is for up to 3 Lots comprising:

- the provision of the phased delivery of a Microsoft Dynamics-based Housing Management Solution (Lot 1);

and optionally,

- a Microsoft Dynamics-based Asset Management solution (Lot 2);

and

- Microsoft licensing & related ongoing development support (Lot 3)

A more detailed description of the requirement is provided within the full suite of bidding documents.

### **Total value (estimated)**

- £3,200,000 excluding VAT
- £3,840,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 2 February 2026 to 1 February 2030
- Possible extension to 1 February 2036
- 10 years

Description of possible extension:

An initial 4 year term with up to 3 x 2 year extension options (to a maximum of 10 years); subject to satisfactory performance, retention of competitive rates, a demonstration of fitness for purpose, and spend levels being within the advertised range.

### **Main procurement category**

Goods

### **Lot constraints**

Maximum number of lots a supplier can bid for: 2

Maximum number of lots a supplier can be awarded: 2

Description of how multiple lots may be awarded:

How the lots will be assessed and awarded is detailed in the full suite of bid documentation.

### **Not the same for all lots**

CPV classifications are shown in Lot sections, because they are not the same for all lots.

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## **Lot 1. Housing Management System**

### **Description**

The provision of the phased delivery of a Microsoft Dynamics-based Housing Management Solution

### **Lot value (estimated)**

- £1,100,000 excluding VAT
- £1,320,000 including VAT

### **CPV classifications**

- 48000000 - Software package and information systems

## **Same for all lots**

Contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 2. Asset Management System**

### **Description**

The provision of the phased delivery of a Microsoft Dynamics-based Asset Management Solution

### **Lot value (estimated)**

- £1,100,000 excluding VAT
- £1,320,000 including VAT

### **CPV classifications**

- 48000000 - Software package and information systems

## **Same for all lots**

Contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 3. Microsoft licensing & related ongoing development support**

### **Description**

Microsoft licensing & related ongoing development support (for Lots 1 &/or 2)

### **Lot value (estimated)**

- £1,000,000 excluding VAT
- £1,200,000 including VAT

### **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support
- 48000000 - Software package and information systems

### **Same for all lots**

Contract dates are shown in the Scope section, because they are the same for all lots.

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## **Participation**

### **Legal and financial capacity conditions of participation**

**Lot 1. Housing Management System**

**Lot 2. Asset Management System**

**Lot 3. Microsoft licensing & related ongoing development support**

As stated in the bidding documents.

### **Technical ability conditions of participation**

**Lot 1. Housing Management System**

**Lot 2. Asset Management System**

**Lot 3. Microsoft licensing & related ongoing development support**

As stated in the bidding documents.

**Particular suitability**

**Lot 1. Housing Management System**

**Lot 2. Asset Management System**

**Lot 3. Microsoft licensing & related ongoing development support**

Small and medium-sized enterprises (SME)

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**Submission**

**Enquiry deadline**

29 August 2025, 12:00pm

**Submission type**

Requests to participate

**Deadline for requests to participate**

12 September 2025, 12:00pm

**Submission address and any special instructions**

<https://www.mytenders.co.uk/>

**Tenders may be submitted electronically**

Yes

**Languages that may be used for submission**

English

**Suppliers to be invited to tender**

**Lot 1. Housing Management System**

**Lot 2. Asset Management System**

1 to 4 suppliers

Selection criteria:

As stated in the bidding documents.

**Lot 3. Microsoft licensing & related ongoing development support**

1 to 4 suppliers

**Award decision date (estimated)**

22 December 2025

**Recurring procurement**

Publication date of next tender notice (estimated): 1 August 2035

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## Award criteria

### Lot 1. Housing Management System

### Lot 3. Microsoft licensing & related ongoing development support

Name	Description	Type
Quality	As stated in the bidding documents.	Quality

### Weighting description

As stated in the bidding documents.

### Lot 2. Asset Management System

Name	Description	Type
Quality	As stated in the bidding documents.	Quality

### Weighting description

As stated in the bidding documents.

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## Other information

### Payment terms

As stated in bidding documents.

### Description of risks to contract performance



As stated in the bidding documents.

### **Applicable trade agreements**

- Government Procurement Agreement (GPA)

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Competitive flexible procedure

### **Competitive flexible procedure description**

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and

- Microsoft licensing & related ongoing development support (Lot 3)

A more detailed description of the requirement is provided within the full suite of bidding

documents.

## **Justification for not publishing a preliminary market engagement notice**

The Project Team have reasonably up-to-date market insight from recent procurements, internal intelligence and past engagements and are reasonably satisfied that the extra time of publishing (and assessing the responses to) a preliminary market engagement notice would add little additional value to a project that is operating within a reasonably tight timeframe.

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## **Documents**

### **Associated tender documents**

[https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder\\_FileDownload.aspx?id=608001](https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608001)

0. Invitation to Participate

[https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder\\_FileDownload.aspx?id=608003](https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608003)

1. Software Development & Licensing Agreement

[https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder\\_FileDownload.aspx?id=608005](https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608005)

## 1.1 Supporting Appendices

[https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder\\_FileDownload.aspx?id=608007](https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608007)

## 1.2 Supporting Red Kite Policies

[https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder\\_FileDownload.aspx?id=608008](https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608008)

## 2. Service Specification

[https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder\\_FileDownload.aspx?id=608009](https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608009)

### 2.1 HMS Requirements

[https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder\\_FileDownload.aspx?id=608010](https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608010)

### 2.2 AMS Requirements

[https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder\\_FileDownload.aspx?id=608011](https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608011)

## 3.1 Service Quality Questionnaire

[https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder\\_FileDownload.aspx?id=608013](https://www.mytenders.co.uk/Authority/NoticeBuilder/NoticeBuilder_FileDownload.aspx?id=608013)

### 3.2 Economic & Financial Standing

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## Contracting authority

### Red Kite Community Housing

- Public Procurement Organisation Number: PQNL-4784-QYHP

Windsor Court

High Wycombe

HP11 1BB

United Kingdom

Contact name: Procurement Team

Telephone: +44 1494476100

Email: [procurement@redkitehousing.org.uk](mailto:procurement@redkitehousing.org.uk)

Website: <http://www.redkitehousing.org.uk>

Region: UKJ13 - Buckinghamshire CC

Organisation type: Public authority - sub-central government