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Contract

Supplier Hosted Cloud Solution for Merchant Acquiring and Payment Gateway Services

Leicestershire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-047045

Procurement identifier (OCID): ocds-h6vhtk-0583ae

Published 7 August 2025, 4:44pm

Section I: Contracting authority

I.1) Name and addresses

Leicestershire County Council

County Hall

Leicester

LE38RA

Email

commissioning.support@leics.gov.uk

Country

United Kingdom

Region code

UKF22 - Leicestershire CC and Rutland

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.leicestershire.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supplier Hosted Cloud Solution for Merchant Acquiring and Payment Gateway Services

Reference number

DN759312

II.1.2) Main CPV code

- 66100000 - Banking and investment services

II.1.3) Type of contract

Services

II.1.4) Short description

Procurement of supplier hosted cloud solution for merchant acquiring and payment gateway services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,236,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF2 - Leicestershire, Rutland and Northamptonshire

II.2.4) Description of the procurement

Procurement of supplier hosted cloud solution for merchant acquiring and payment gateway services.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

Initial term: 1 September 2025 to 31 August 2029;

3 options to extend, each by 4 years, making a total of 12 years of options to extend.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The procurement did not fall outside the scope of application of the regulation. There was a procedural irregularity that occurred in the tendering of Supplier Hosted Cloud Solution for Merchant Acquiring and Payment Gateway Services.

The contract was intended to be advertised through both Contracts Finder and the Find a Tender Service (FTS) under the open procedure. The notice was successfully published on Contracts Finder, and the tender documentation was made publicly available via Pro Contract.

3 valid bids were received and evaluated in accordance with the published criteria, there were a further 25 suppliers who viewed the opportunity. The contract has now been awarded to the successful supplier.

However, due to an administrative or system error, the corresponding Find a Tender notice was not successfully published at the time of advertising. This omission was not identified until after the award decision was made.

Although the FTS notice was not published as required under PCR 2015 for above-threshold procurements, the process was conducted in an open manner. The opportunity was accessible to the market via Contracts Finder, and no intention was made to restrict competition. The Council is satisfied with the quality of the bids received and the integrity of the process conducted.

This notice is being issued with this information to ensure transparency and to acknowledge the procedural issue. It is not an attempt to avoid compliance with procurement regulations, but rather to provide openness and reduce the risk of legal uncertainty. The Council does not consider that the omission materially affected the competition or the outcome of the procurement.

If you require any further information, please contact:

Commissioning.support@leics.gov.uk

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Title

Supplier Hosted Cloud Solution for Merchant Acquiring and Payment Gateway Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 June 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Barclays Bank PLC

1 Churchill Place

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

PHCZ-4749-HJXR

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,200,000

Total value of the contract/lot: £3,236,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

London

Country

United Kingdom