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Planning

NLFT Network and Desktop Support Services Contract (RFI)

North London NHS Foundation Trust

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-047027

Procurement identifier (OCID): ocds-h6vhtk-0583a4 ([view related notices](#))

Published 7 August 2025, 4:12pm

Scope

Description

The trust requires a 15 months support contract 24x7x365. With a dedicated CSM & monthly review meetings with Dashboard/portal access and insights. All services must be fully onboarded and live by the 29th August 2025.

You should note that the only permissible way to participate in this RFI is to download the RFI document on <https://health-family.force.com/s/Welcome> and upload a completed copy.

Total value (estimated)

- £280,000 excluding VAT
- £336,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 29 August 2025 to 31 October 2026
- Possible extension to 31 October 2027
- 2 years, 2 months, 3 days

Main procurement category

Services

CPV classifications

- 72600000 - Computer support and consultancy services
- 72000000 - IT services: consulting, software development, Internet and support

Engagement

Engagement deadline

18 August 2025

Engagement process description

RFI

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Publication date of tender notice (estimated)

21 August 2025

Contracting authority

North London NHS Foundation Trust

- Public Procurement Organisation Number: PHMP-5392-DVTW

St Pancras Hospital, 4 St Pancras Way, London

London

NW1 0PE

United Kingdom

Contact name: Omolaso Onochie

Email: procurement@nelft.nhs.uk

Website: <https://www.northlondonmentalhealth.nhs.uk>

Region: UKI31 - Camden and City of London

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

North East London NHS Foundation Trust

Summary of their role in this procurement: Procurement Shared Service

- Public Procurement Organisation Number: PHHT-9556-BWJJ

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

United Kingdom

Contact name: Omolaso Onochie

Email: procurement@nelft.nhs.uk

Website: <https://www.nelft.nhs.uk>

Region: UKI52 - Barking & Dagenham and Havering

Contact organisation

Contact North London NHS Foundation Trust for any enquiries.