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Contract

Equipment Delivery Service

Cumberland Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-046871

Procurement identifier (OCID): ocds-h6vhtk-05491d ([view related notices](#))

Published 7 August 2025, 12:23pm

Scope

Description

This contract will provide an Equipment Delivery Service to support the Councils in-house Community Equipment Service (CES) in meeting the Councils duties to help individuals maintain their independence at home by providing essential equipment.

Total contract value will be £100,000.

The proposed service will support CES by delivering and installing care equipment on behalf of the Council, reducing the back log of equipment the service is unable to deliver and allow the service to meet future demands.

Contract 1. Equipment Delivery Service

Supplier

- Direct Healthcare Group (DHG)

Contract value

- £83,000 excluding VAT
- £100,000 including VAT

Below the relevant threshold

Date signed

13 June 2025

Contract dates

- 1 July 2025 to 30 June 2026
- 1 year

Main procurement category

Services

CPV classifications

- 85100000 - Health services
- 85300000 - Social work and related services

Contract locations

- UKD1 - Cumbria

Key performance indicators

Name	Description	Reporting frequency
Deliveries	% of non-urgent deliveries completed within 3 working days	3 months
Complaints	Complaints per 100 deliveries	3 months
Equipment Collected	% of equipment collected within 3 working days	3 months

Procedure

Procedure type

Below threshold - limited competition

Special regime

Light touch

Supplier

Direct Healthcare Group (DHG)

Unit 8 Withey Court, Western Industrial Estate,

Caerphilly, Mid Glamorgan

CF83 1BF

United Kingdom

Email: paul.iddon@directhealthcaregroup.com

Region: UKL16 - Gwent Valleys

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Equipment Delivery Service

Contracting authority

Cumberland Council

- Public Procurement Organisation Number: PJGX-9191-DYLV

Cumbria House, 107-117 Botchergate

Carlisle

CA1 1RD

United Kingdom

Email: peopleprocurement@cumberland.gov.uk

Region: UKD12 - East Cumbria

Organisation type: Public authority - sub-central government