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Contract

## Equipment Delivery Service

Cumberland Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-046871

Procurement identifier (OCID): ocds-h6vhtk-05491d ([view related notices](#))

Published 7 August 2025, 12:23pm

## Scope

### Description

This contract will provide an Equipment Delivery Service to support the Councils in-house Community Equipment Service (CES) in meeting the Councils duties to help individuals maintain their independence at home by providing essential equipment.

Total contract value will be £100,000.

The proposed service will support CES by delivering and installing care equipment on behalf of the Council, reducing the back log of equipment the service is unable to deliver and allow the service to meet future demands.

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## **Contract 1. Equipment Delivery Service**

### **Supplier**

- Direct Healthcare Group (DHG)

### **Contract value**

- £83,000 excluding VAT
- £100,000 including VAT

Below the relevant threshold

### **Date signed**

13 June 2025

### **Contract dates**

- 1 July 2025 to 30 June 2026
- 1 year

### **Main procurement category**

Services

### **CPV classifications**

- 85100000 - Health services
- 85300000 - Social work and related services

## Contract locations

- UKD1 - Cumbria

## Key performance indicators

Name	Description	Reporting frequency
Deliveries	% of non-urgent deliveries completed within 3 working days	3 months
Complaints	Complaints per 100 deliveries	3 months
Equipment Collected	% of equipment collected within 3 working days	3 months

## Procedure

### Procedure type

Below threshold - limited competition

### Special regime

Light touch

## Supplier

### Direct Healthcare Group (DHG)

Unit 8 Withey Court, Western Industrial Estate,

Caerphilly, Mid Glamorgan

CF83 1BF

United Kingdom

Email: [paul.iddon@directhealthcaregroup.com](mailto:paul.iddon@directhealthcaregroup.com)

Region: UKL16 - Gwent Valleys

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Equipment Delivery Service

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## Contracting authority

### Cumberland Council

- Public Procurement Organisation Number: PJGX-9191-DYLV

Cumbria House, 107-117 Botchergate

Carlisle

CA1 1RD

United Kingdom

Email: [peopleprocurement@cumberland.gov.uk](mailto:peopleprocurement@cumberland.gov.uk)

Region: UKD12 - East Cumbria

Organisation type: Public authority - sub-central government