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Award

## **Closing the Gap 2: Debt Support Service**

Reading Borough Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-046867

Procurement identifier (OCID): ocds-h6vhtk-0506aa ([view related notices](#))

Published 7 August 2025, 12:19pm

### **Scope**

### **Reference**

RBC 00002247

### **Description**

RBC are completing a ITT exercise for the provision of Closing the Gap 2: Debt Support Service - This service aims to support individuals to reduce/manage their level of debt, looking to stabilise and improve their financial position. Full details of the requirement can be found in the Specification in Annexe 1. Services under the Closing the Gap programme are commissioned in line with RBC's Council Strategy, Health and Wellbeing Strategy, Poverty Needs Analysis and the Berkshire Joint Strategic Needs Analysis, and focus on community-based, preventative work. These services are commissioned to reduce differences around healthy life expectancy, reduce health inequalities and contribute to long-term change.

Suppliers that would like to take part in this process are invited to "Express Interest" upon which they will be given access to the full documentation delivered through this portal. Documents can be accessed from the "My Tenders" area of this website by selecting the "View Details" button for the project.

Expressions of interest will only be accepted until 27/05/2025.

Any questions relating to this opportunity should be made via the correspondence link on this portal.

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## **Contract 1. Closing the Gap 2: Debt Support Service**

### **Supplier**

- [CITIZENS ADVICE READING](#)

### **Contract value**

- £400,000 excluding VAT
- £500,000 including VAT

Below the relevant threshold

### **Award decision date**

28 July 2025

### **Earliest date the contract will be signed**

1 September 2025

## **Contract dates (estimated)**

- 1 November 2025 to 31 October 2028
- Possible extension to 31 October 2030
- 5 years

Description of possible extension:

2 year

## **Main procurement category**

Services

## **CPV classifications**

- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

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## **Information about tenders**

- 1 tender received
- 1 tender assessed in the final stage:
  - 1 submitted by small and medium-sized enterprises (SME)
  - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Below threshold - open competition

### Special regime

Light touch

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## Supplier

### CITIZENS ADVICE READING

- Companies House: 02967121

Minster Street

Reading

RG12JB

United Kingdom

Email: [phil.cawthorn@citizensadvicereading.org](mailto:phil.cawthorn@citizensadvicereading.org)

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Closing the Gap 2: Debt Support Service

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## Contracting authority

### Reading Borough Council

- Public Procurement Organisation Number: PWBJ-9435-VXQQ

Bridge Street

Reading

RG1 2LU

United Kingdom

Email: [pchub@reading.gov.uk](mailto:pchub@reading.gov.uk)

Region: UKJ11 - Berkshire

Organisation type: Public authority - sub-central government