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Contract

HCC - 12/24 - Provision of Framework Agreement for the Provision of Supported Accommodation and Practice Flats for 16+ Young People

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-046784

Procurement identifier (OCID): ocds-h6vhtk-04c974

Published 7 August 2025, 10:30am

Section I: Contracting authority

I.1) Name and addresses

Hertfordshire County Council

Pegs Lane

Hertford

SG13 8DE

Contact

Strategic Procurement Group

Email

zoe.upson@hertfordshire.gov.uk

Telephone

+44 01707292463

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

Internet address(es)

Main address

www.hertfordshire.gov.uk

Buyer's address

<https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HCC - 12/24 - Provision of Framework Agreement for the Provision of Supported Accommodation and Practice Flats for 16+ Young People

Reference number

HCC2416116

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Hertfordshire County Council went out to procurement for the Provision of Framework Agreement for the Provision of Supported Accommodation and Practice Flats for 16+ Young People. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,191,124

II.2) Description

II.2.1) Title

Multi-occupancy accommodation with housing management support on site, 24 hours per day, 7 days per week including 5 hours 1:1 additional support per person per week

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for the Provision of Framework Agreement for the Provision of Supported Accommodation and Practice Flats for 16+ Young People. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: Price - 40

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to two (2) further years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description**II.2.1) Title**

Multi-occupancy single gender Separated Migrant Children (SMC) accommodation with housing management support on site, 24 hours per day, 7 days per week including 5 hours 1:1

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for the Provision of Framework Agreement for the Provision of Supported Accommodation and Practice Flats for 16+ Young People. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: Price - 40

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to two (2) further years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Solo placement accommodation (2 bed) with 1:1 support on site, 24 hours per day, 7 days per week for Young People that cannot be placed with others

Lot No

3

II.2.2) Additional CPV code(s)

- 850000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for the Provision of Framework Agreement for the Provision of Supported Accommodation and Practice Flats for 16+ Young People. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: Price - 40

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to two (2) further years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Solo placement accommodation (2 bed) with 2:1 support on site, 24 hours per day, 7 days per week with a planned reduction to 1:1

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for the Provision of Framework Agreement for the Provision of Supported Accommodation and Practice Flats for 16+ Young People. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: Price - 40

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to two (2) further years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Duo placement accommodation (3 bed) with 1:2 support on site, 24 hours per day, 7 days per week for Young People who are developing the skills to share accommodation

following a

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for the Provision of Framework Agreement for the Provision of Supported Accommodation and Practice Flats for 16+ Young People. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: Price - 40

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to two (2) further years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Practice Flats – step down (1 bed) accommodation with 12-week support programme (inclusive of 60 hours decreasing 1:1 support)

Lot No

6

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for the Provision of Framework Agreement for the Provision of Supported Accommodation and Practice Flats for 16+ Young People. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: Price - 40

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to two (2) further years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Support Only – hourly support for Young People requiring short-term targeted assistance with activities in the community whilst away from their supported accommodation

Lot No

7

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for the Provision of Framework Agreement for the Provision of Supported Accommodation and Practice Flats for 16+ Young People. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: Price - 40

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to two (2) further years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-040917](#)

Section V. Award of contract

Contract No

HCC2416116

Lot No

1

Title

Multi-occupancy accommodation with housing management support on site, 24 hours per day, 7 days per week including 5 hours 1:1 additional support per person per week

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 July 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Urbanland Management Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

One YMCA

Watford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Abiding Limited

Oxford

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Athena Housing and Support Limited

Kempston

Country

United Kingdom

NUTS code

- UKH24 - Bedford

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care Tech Community Services Ltd

Uxbridge

Country

United Kingdom

NUTS code

- UKI7 - Outer London – West and North West

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £250,272

Total value of the contract/lot: £250,272

Section V. Award of contract

Contract No

HCC2416116

Lot No

2

Title

Multi-occupancy single gender Separated Migrant Children (SMC) accommodation with housing management support on site, 24 hours per day, 7 days per week including 5 hours 1:1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 July 2025

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Urbanland Management Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

One YMCA

Watford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Swan Independent Living Limited

Northwood

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Abiding Limited

Oxford

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Athena Housing and Support Limited

Bedford

Country

United Kingdom

NUTS code

- UKH24 - Bedford

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Moving Up Care Limited

Cheltenham

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £250,272

Total value of the contract/lot: £250,272

Section V. Award of contract

Contract No

HCC2416116

Lot No

3

Title

Solo placement accommodation (2 bed) with 1:1 support on site, 24 hours per day, 7 days per week for Young People that cannot be placed with others

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 July 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Athena Housing and Support Limited

Kempston

Country

United Kingdom

NUTS code

- UKH24 - Bedford

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Defining Futures Limited

Potters Bar

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Moving Up Care Limited

Cheltenham

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £771,672

Total value of the contract/lot: £771,672

Section V. Award of contract

Contract No

HCC2416116

Lot No

4

Title

Solo placement accommodation (2 bed) with 2:1 support on site, 24 hours per day, 7 days per week with a planned reduction to 1:1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 July 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Athena Housing and Support Limited

Kempston

Country

United Kingdom

NUTS code

- UKH24 - Bedford

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £980,232

Total value of the contract/lot: £980,232

Section V. Award of contract

Contract No

HCC2416116

Lot No

5

Title

Duo placement accommodation (3 bed) with 1:2 support on site, 24 hours per day, 7 days per week for Young People who are developing the skills to share accommodation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 July 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Moving Up Care Limited

Cheltenham

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Defining Futures Limited

Potters Bar

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Athena Housing and Support Limited

Kempston

Country

United Kingdom

NUTS code

- UKH24 - Bedford

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £563,112

Total value of the contract/lot: £563,112

Section V. Award of contract

Contract No

HCC2416116

Lot No

6

Title

Practice Flats – step down (1 bed) accommodation with 12-week support programme (inclusive of 60 hours decreasing 1:1 support)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 July 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Urbanland Management Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Moving Up Care Limited

Cheltenham

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Athena Housing and Support Limited

Kempston

Country

United Kingdom

NUTS code

- UKH24 - Bedford

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £135,564

Total value of the contract/lot: £135,564

Section V. Award of contract

Contract No

HCC2416116

Lot No

7

Title

Support Only – hourly support for Young People requiring short-term targeted assistance with activities in the community whilst away from their supported accommodation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 July 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Abiding Limited

Oxford

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Athena Housing and Support Limited

Kempston

Country

United Kingdom

NUTS code

- UKH24 - Bedford

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Defining Futures Limited

Potters Bar

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Urbanland Management Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £240,000

Total value of the contract/lot: £240,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court Royal Courts of Justice

The Strand

London

WC24 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court Royal Courts of Justice

The Strand

London

WC24 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

High Court Royal Courts of Justice

The Strand

London

WC24 2LL

Country

United Kingdom