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Contract

Stroke Support Services

Cumberland Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-046765

Procurement identifier (OCID): ocds-h6vhtk-05611c ([view related notices](#))

Published 7 August 2025, 10:12am

Scope

Description

The aim of the service is to make a positive difference to peoples' lives through delivering and developing community based activities that focus on prevention, recovery and supporting the promotion of independence. This should be achieved through early intervention and ensuring people are well informed to what options are available to them.

Stroke Survivors and Carers of Stroke Survivors will be supported to:

- Live independently within their community, leading a full and active life;
- Improve and maintain health and wellbeing;
- Exercise maximum choice and control over their own life;
- Benefit from raised profile and awareness of the needs of stroke Survivors and their Carers
- To be better informed through the provision of information, advice and support;
- Participate as active and equal citizens, both economically and socially;

- Have the best quality of life and wellbeing, irrespective of illness or disability;
- Prevent, delay and reduce the need for care and support
- Retain maximum dignity and respect.

The maximum budget for this contract for the duration of the agreement (initial term of 1 year plus one up to 12 month extension) is £80,000.

Contract 1. Stroke Support Services

Supplier

- The Stroke Association

Contract value

- £66,000 excluding VAT
- £80,000 including VAT

Below the relevant threshold

Date signed

1 July 2025

Contract dates

- 17 July 2025 to 31 March 2026
- Possible extension to 31 March 2027
- 1 year, 8 months, 15 days

Description of possible extension:

There is one up to 12 month extension available.

Main procurement category

Services

CPV classifications

- 85100000 - Health services
- 85300000 - Social work and related services

Contract locations

- UKD1 - Cumbria

Key performance indicators

Name	Description	Reporting frequency
Complaints	Ensure that Comments, Compliments and Complaints procedure is in place which offers the complainant the opportunity to discuss their complaint in person with those responsible for dealing with it; and requires that the Provider responds to any complaints received in a prompt, efficient and courteous manner.	3 months
Outcomes	Comply with reporting around activity, outcomes and Monitoring Information to be submitted within 10 working days following the end of the quarter	3 months
Quality Monitoring	Comply with any additional Quality Monitoring Procedures or Processes which may be instigated by the Council.	3 months

Procedure

Procedure type

Below threshold - limited competition

Special regime

Light touch

Supplier

The Stroke Association

Stroke Association House, 240 City Road

London

EC1V 2PR

United Kingdom

Email: contracting@stroke.org.uk

Region: UKI43 - Haringey and Islington

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Stroke Support Services

Contracting authority

Cumberland Council

- Public Procurement Organisation Number: PJGX-9191-DYLV

Cumbria House, 107-117 Botchergate

Carlisle

CA1 1RD

United Kingdom

Email: peopleprocurement@cumberland.gov.uk

Region: UKD12 - East Cumbria

Organisation type: Public authority - sub-central government