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Planning

HCC 08/25 Pre-Market Engagement for Sensory Support Across Hertfordshire

Hertfordshire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-046743

Procurement identifier (OCID): ocds-h6vhtk-0582ff

Published 7 August 2025, 9:44am

Scope

Reference

PME 0825 SSAH

Description

Hertfordshire County Council (The 'Council') is carrying out PME in relation to the provision of a sensory support service across Hertfordshire. The Council will consider the feedback received to help inform the Council's options and further decision making. For the avoidance of doubt, this stage of the project is not part of a formal procurement process, and the Council is not committing, at this stage, to carrying out such a process. Participation or non-participation in the PME shall not prevent any provider participating in a potential future procurement, nor is it intended that any information supplied as part of the PME shall place any provider at an advantage in a potential procurement process. Participation in the PME will be at each organisations own cost. No expense in responding to this PME will be reimbursed by the Council.

To access the PME documentation please visit the Council's e-tendering system Supply

Hertfordshire, run by Intend at <https://in-tendhost.co.uk/supplyhertfordshire> and follow the on-screen guidance.

To participate in this PME, organisations must return their completed Supplier Questionnaire (Appendix A of the PME Document), together with any supporting documents, through the Correspondence area of this project by the return deadline of 12.00 Noon on 21 August 2025, as per the PME documentation and e-tendering system. Supplier Questionnaires received after the deadline may not be reviewed at the Council's sole discretion.

Please make sure that you have submitted your Supplier Questionnaire following the instructions within the PME documentation and e-tendering system. The Council will not be held accountable for any errors made by an organisation in submitting their Supplier Questionnaire.

If you are experiencing problems with the Supply Hertfordshire website, In-Tend offer a help section which includes a dedicated UK support desk which can be contacted via email: support@in-tend.co.uk or Telephone: +44 1144070065 for any website/technical questions, Monday to Friday, 8:30-17:00.

In addition, there is an option for organisations to attend an Industry Open Day on 02/09/2025 this will take place at: Robertson House Six Hills Way Stevenage. Please note that attendance requests for the Industry Open Day provider meeting must be received by midday on 21/08/2025 by email holly.castle@hertfordshire.gov.uk and the invitation link will be sent to you.

Commercial tool

Establishes a framework

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2030
- 4 years

Main procurement category

Services

CPV classifications

- 75122000 - Administrative healthcare services
- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85323000 - Community health services
- 98000000 - Other community, social and personal services

Contract locations

- UKH23 - Hertfordshire

Engagement

Engagement deadline

21 August 2025

Engagement process description

To access the Preliminary Market Engagement documentation please visit <https://in-tendhost.co.uk/supplyhertfordshire> and follow the on-screen guidance.

To participate in the PME, organisations must submit their completed Provider Questionnaire together with any supporting documents through our e-tendering system (In-Tend) by 12 noon on 21/08/2025 as per the PME documentation and e-tendering system.

Provider Questionnaires cannot be uploaded after the closing date/time. Please make sure that you have submitted your Provider Questionnaire following the instructions within the PME documentation and In-Tend system. The Council will not be held accountable for any errors made by an organisation in submitting their Provider Questionnaire. If you are experiencing problems with Supply Hertfordshire, In-Tend (which hosts the Supply Hertfordshire e-Tendering system) offer a help section and dedicated UK Support Help Desk which can be contacted via email support@in-tend.co.uk or telephone +44 (0)114 407 0065 for any website /technical questions Monday to Friday 8.30am-5.00pm.

Example additional text:

In addition, there is an option for organisations to attend an Industry Open Day on 02/09/2025 this will take place at: Robertson House Six Hills Way Stevenage. Please note that attendance requests for the Industry Open Day provider meeting must be received by midday on 21/08/2025 by email holly.castle@hertfordshire.gov.uk and the invitation link will be sent to you.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

23 October 2025

Procedure

Special regime

Light touch

Contracting authority

Hertfordshire County Council

- Public Procurement Organisation Number: PWJT-5264-WYMY

County Hall

Hertford

SG13 8DQ

United Kingdom

Contact name: Simon Hastings

Email: simon.hastings@hertfordshire.gov.uk

Website: <http://www.hertfordshire.gov.uk>

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government