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Award

Automated Text Redaction Solution

The Police and Crime Commissioner for Surrey

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-046688

Procurement identifier (OCID): ocds-h6vhtk-05504c ([view related notices](#))

Published 6 August 2025, 4:47pm

Scope

Reference

JPS2015

Description

The Police and Crime Commissioner for Surrey, on behalf of themselves and the following authorities;

- The Police and Crime Commissioner for Sussex
- The Chief Constable for Thames Valley Police, acting on behalf of The Chief Constable for Hampshire and Isle of Wight Constabulary
- The Police, Fire and Crime Commissioner for Northamptonshire (acting as Policing Body for Northamptonshire)

They are running this single stage open process to award a contract for the provision of an automated text redaction solution, as detailed in the Invitation to Tender and Statement of Requirement.

The contract(s) will be for an initial 2 years with the option to extend further for up to 8 x 12 month increments.

Whilst participating under one tender, each Authority will have the option to contract with the successful supplier, with individual contracts.

The anticipated commencement date of the Contract is 1st August 2025, with an appetite to the solution going live shortly after.

Police Forces routinely handle large volumes of sensitive information across a range of operational and administrative contexts. Whether processing crime reports, body worn video transcripts, witness statements or disclosure bundles, there is a consistent and critical need to protect personally identifiable information (PII), safeguarding data subjects and maintaining compliance with legal obligations such as the UK GDPR, the Data Protection Act 2018, and Criminal Procedure and Investigations Act (CPIA) requirements.

Automated text redaction software offers an opportunity to streamline workflows, reduce the burden on staff, and ensure consistent application of redaction rules. By leveraging AI or rules-based automation, forces can safeguard sensitive context while freeing up valuable time and resources for high value tasks, ultimately improving service delivery, data security and public trust

Contract 1. Automated Text Redaction

Supplier

- [TeraDact UK LTD](#)

Contract value

- £434,240 excluding VAT

- £521,088 including VAT

Above the relevant threshold

Award decision date

6 August 2025

Date assessment summaries were sent to tenderers

6 August 2025

Standstill period

- End: 15 August 2025
- 8 working days

Earliest date the contract will be signed

19 August 2025

Contract dates (estimated)

- 1 September 2025 to 31 August 2027
- Possible extension to 31 August 2035
- 10 years

Description of possible extension:

8 x 12 month extensions which have been included when declaring the value of the

contract.

Main procurement category

Goods

Options

The right to additional purchases while the contract is valid.

Option to increase number of licences during the life of the contract.

CPV classifications

- 48000000 - Software package and information systems

Information about tenders

- 3 tenders received
 - 1 tender assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 0 suppliers unsuccessful (details included for contracts over £5 million)
-

Procedure

Procedure type

Open procedure

Supplier

TeraDact UK LTD

- Companies House: 15531817

5 New Street Square

London

EC4A 3TW

United Kingdom

Email: ctilleman@teradact.com

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Automated Text Redaction

Contracting authority

The Police and Crime Commissioner for Surrey

- Public Procurement Organisation Number: PTBH-8315-RNZP

PO Box 412

Guildford

GU3 1YJ

United Kingdom

Contact name: Paige Ward

Email: JointProcurementService@Surrey.Police.UK

Region: UKJ25 - West Surrey

Organisation type: Public authority - sub-central government