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Contract

Gas , Plumbing and Heating - Corporate Landlord

Milton Keynes City Council

F03: Contract award notice

Notice identifier: 2025/S 000-046596

Procurement identifier (OCID): ocds-h6vhtk-04d517

Published 6 August 2025, 3:13pm

Section I: Contracting authority

I.1) Name and addresses

Milton Keynes City Council

Civic Offices 1 Saxon Gate East Milton Keynes

Milton Keynes

MK9 3EJ

Contact

Clare Harris

Email

corporateprocurement@milton-keynes.gov.uk

Country

United Kingdom

NUTS code

UKJ12 - Milton Keynes

Internet address(es)

Main address

<https://in-tendhost.co.uk/milton-keynes/aspx/Home>

Buyer's address

<https://www.milton-keynes.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Gas , Plumbing and Heating - Corporate Landlord

Reference number

2024-260

II.1.2) Main CPV code

- 50531200 - Gas appliance maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

Milton Keynes City Council are currently out to tender for the provision of Gas, Plumbing and Heating services to provide the services for the regular servicing and maintenance of

gas systems, plumbing, hot water systems, and heat pumps across a portfolio of buildings. The aim is to ensure safety, compliance with regulations, and optimal performance of all systems for our corporate portfolio. This is being procured as an open tender.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £360,000

II.2) Description

II.2.2) Additional CPV code(s)

- 50531200 - Gas appliance maintenance services
- 42511110 - Heat pumps
- 42533000 - Parts of heat pumps

II.2.3) Place of performance

NUTS codes

- UKJ12 - Milton Keynes

Main site or place of performance

Milton Keynes

II.2.4) Description of the procurement

Milton Keynes City Council are out to tender for the provision of Gas Servicing, Plumbing, and Heat Pump Maintenance. this is being procured under the open procedure. Milton Keynes City Council (MKCC) manage a diverse property portfolio encompassing leisure, schools, commercial and corporate landlord stock. MKCC's repair and maintenance obligations differ for the different stock types and leasehold responsibilities. For the Corporate Landlord stock (properties from which the council predominately offer their services) the Council has full maintenance responsibility including reactive, quoted, planned, best practice and statutory compliance obligation. MKCC operates an in-house Facilities Management Team, central to this function is the MKCC FM Helpdesk. The helpdesk operates a CAFM system called CIVICA, which is intrinsic to the success of our operation. It is a requirement that the successful supplier utilises CIVICA in delivery of this

contract, therefore training will be provided during mobilisation. This tender package encompasses the following disciplines: A. Gas Installations and Plumbing B. Heat Pump Maintenance It is a mandatory requirement that -the successful contractor offers a 24/7 service. Please note that, out of hours calls will only be placed for genuine emergencies, and the successful contractor must have the capability to receive and respond to such calls. MKCC look to form a transparent and open relationship with all their appointed suppliers. This transparency requires all costs and performance data to be clearly visible on a site-by-site basis. It is our expectation that all activities will be tightly controlled by the successful contractor to ensure that all MKCC's processes and procedures (as detailed in this tender package) are continually met.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-002049](#)

Section V. Award of contract

Contract No

2024-260

Title

Gas Plumbing and Heating Corporate Landlord

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 August 2025

V.2.2) Information about tenders

Number of tenders received: 14

Number of tenders received from SMEs: 12

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Village Heating Limited

2nd Floor 66 College Road Hygeia House

Harrow

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £360,000

Total value of the contract/lot: £360,000

Section VI. Complementary information

VI.3) Additional information

£360,000 is maximum contract value including extensions

VI.4) Procedures for review

VI.4.1) Review body

High Court Royal Court of Justice, London WC24 2LL

London

WC24 2LL

Country

United Kingdom