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Planning

## **Domestic Abuse Refuge and Refuge Based Support Services for Women and Children**

Durham County Council

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-046575

Procurement identifier (OCID): ocds-h6vhtk-054893

Published 6 August 2025, 2:47pm

### **Scope**

### **Description**

We are seeking to commission a comprehensive and trauma-informed domestic abuse refuges and refuge support service that meets the diverse needs of women (and their dependent children if applicable) affected by domestic abuse and who are seeking safe accommodation from high-risk domestic abuse situations.

The aim of the service is to provide temporary safe accommodation within a refuge setting to victim-survivors of domestic abuse (and any dependent children/young people that are accommodated) that improves the safety, harm reduction, recovery and wellbeing of the victim-survivors. The commissioned service(s) should have a strong focus on partnership working and community engagement.

We welcome proposals from experienced providers who can demonstrate a commitment to survivor-led approaches, multi-agency collaboration, and continuous improvement. The successful provider will play a vital role in helping us create a safe and supportive environment for those impacted by domestic abuse.

The opportunity is issued as multiple Lot contract based on geographical locations.

Suppliers can bid for a maximum of two geographical areas/lots.

### **Contract dates (estimated)**

- 1 April 2026 to 31 March 2032
- 6 years

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

### **Contract locations**

- UKC14 - Durham CC

### **Lot constraints**

Maximum number of lots a supplier can bid for: 2

Maximum number of lots a supplier can be awarded: 2

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## **Lot 1. North Durham**

### **Description**

9 units within North Durham including support

### **Same for all lots**

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 2. South Durham**

### **Description**

8 Units within South Durham including support

### **Same for all lots**

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 3. East Durham**

### **Description**

6 Units in East Durham including support.

## **Same for all lots**

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 4. Central Durham**

### **Description**

9 units in Central Durham including support.

## **Same for all lots**

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Submission**

### **Publication date of tender notice (estimated)**

8 September 2025

### **Submission type**

Tenders

### **Tender submission deadline**

10 October 2025, 11:59pm

## **Submission address and any special instructions**

[www.open-uk.org](http://www.open-uk.org)

## **Tenders may be submitted electronically**

Yes

## **Languages that may be used for submission**

English

## **Award decision date (estimated)**

5 December 2025

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## **Procedure**

### **Procedure type**

Competitive flexible procedure

### **Special regime**

Light touch

## **Competitive flexible procedure description**

It is anticipated that the Competitive Flexible Procedure for this opportunity will consist of three stages:

### **Stage 1**

Part 1 Preliminary & Core Supplier Information (this will be confirmed via CDP):

Part 2 Exclusions Information

Part 3 Conditions of Participation & Contract Specific Essential Criteria

Part 4 Contract Specific Essential Criteria and Award Criteria

Part 5 Supplier Early Payment Discount Scheme

Part 6 Pricing Schedule

Part 7 County Durham TOMs Lite Social Value Calculator

Part 8 Form of Tender, Declarations, Non-Canvassing and Non-Collusion

### **Stage 2**

Domestic Abuse Refuge Accommodation Inspection

### **Stage 3**

Preferred Supplier Negotiation Stage (if required)

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## **Contracting authority**

### **Durham County Council**

- Public Procurement Organisation Number: PMPB-8772-VYWM

Corten House, Dunholme Close

Durham

DH1 5WB

United Kingdom

Email: [corporate.procurement@durham.gov.uk](mailto:corporate.procurement@durham.gov.uk)

Website: <http://www.durham.gov.uk/>

Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government