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Planning

Domestic Abuse Refuge and Refuge Based Support Services for Women and Children

Durham County Council

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-046575

Procurement identifier (OCID): ocds-h6vhtk-054893

Published 6 August 2025, 2:47pm

Scope

Description

We are seeking to commission a comprehensive and trauma-informed domestic abuse refuges and refuge support service that meets the diverse needs of women (and their dependent children if applicable) affected by domestic abuse and who are seeking safe accommodation from high-risk domestic abuse situations.

The aim of the service is to provide temporary safe accommodation within a refuge setting to victim-survivors of domestic abuse (and any dependent children/young people that are accommodated) that improves the safety, harm reduction, recovery and wellbeing of the victim-survivors. The commissioned service(s) should have a strong focus on partnership working and community engagement.

We welcome proposals from experienced providers who can demonstrate a commitment to survivor-led approaches, multi-agency collaboration, and continuous improvement. The successful provider will play a vital role in helping us create a safe and supportive environment for those impacted by domestic abuse.

The opportunity is issued as multiple Lot contract based on geographical locations.

Suppliers can bid for a maximum of two geographical areas/lots.

Contract dates (estimated)

- 1 April 2026 to 31 March 2032
- 6 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKC14 - Durham CC

Lot constraints

Maximum number of lots a supplier can bid for: 2

Maximum number of lots a supplier can be awarded: 2

Lot 1. North Durham

Description

9 units within North Durham including support

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. South Durham

Description

8 Units within South Durham including support

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. East Durham

Description

6 Units in East Durham including support.

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Central Durham

Description

9 units in Central Durham including support.

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Submission

Publication date of tender notice (estimated)

8 September 2025

Submission type

Tenders

Tender submission deadline

10 October 2025, 11:59pm

Submission address and any special instructions

www.open-uk.org

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

5 December 2025

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Competitive flexible procedure description

It is anticipated that the Competitive Flexible Procedure for this opportunity will consist of three stages:

Stage 1

Part 1 Preliminary & Core Supplier Information (this will be confirmed via CDP):

Part 2 Exclusions Information

Part 3 Conditions of Participation & Contract Specific Essential Criteria

Part 4 Contract Specific Essential Criteria and Award Criteria

Part 5 Supplier Early Payment Discount Scheme

Part 6 Pricing Schedule

Part 7 County Durham TOMs Lite Social Value Calculator

Part 8 Form of Tender, Declarations, Non-Canvassing and Non-Collusion

Stage 2

Domestic Abuse Refuge Accommodation Inspection

Stage 3

Preferred Supplier Negotiation Stage (if required)

Contracting authority

Durham County Council

- Public Procurement Organisation Number: PMPB-8772-VYWM

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Durham

DH1 5WB

United Kingdom

Email: corporate.procurement@durham.gov.uk

Website: <http://www.durham.gov.uk/>

Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government