

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/046542-2025>

Planning

HAC6052 - Substance Misuse Treatment and Recovery System Redesign

London Borough of Tower Hamlets

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-046542

Procurement identifier (OCID): ocds-h6vhtk-058284

Published 6 August 2025, 2:04pm

Scope

Reference

HAC6052

Description

London Borough of Tower Hamlets is recommissioning a borough-wide, world-class adult substance misuse treatment system, aligned with the Combatting Drugs Partnership Strategy (2024–2027).

Currently Tower Hamlets commissions and delivers a range of substance misuse treatment and recovery services for residents aged 18 plus, collectively branded as “Reset”. Following a period of review that includes a refreshed Joint Strategic Needs Assessment (JSNA), detailed system review and series of engagement events; the cabinet report recommended the commissioning of a refreshed model when existing contracts come to an end in late 2025.

It presented a case for continued investment in substance misuse engagement, harm

reduction, treatment and recovery services; and a timeline for implementation of this model through a competitive procurement exercise.

Total value (estimated)

- £6,576,321 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 29 March 2031
- 4 years, 11 months, 29 days

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Engagement

Engagement deadline

14 August 2025

Engagement process description

The Council's vision for the new service is an integrated consortium contract, where a lead provider coordinates a network of subcontracted providers to deliver services. ?

The lead provider will ensure cohesive delivery across all service areas, from engagement to treatment and recovery. They will act as the single point of coordination for service users and partners.?

?The LBTH Criminal Justice Service (CJS) will remain a Council service but work seamlessly as part of a multi- agency team around the needs of the individual, specialising in offering engagement, treatment and recovery services for those in contact with Criminal Justice agencies, so streamlining the number of agencies working with an individual.

Pre Market Engagement presentation to be held on Microsoft Teams Thursday 14th August 2-4pm on Please contact Heidi Francis for invite
Heidi.Francis@towerhamlets.gov.uk

Submission

Publication date of tender notice (estimated)

3 September 2025

Contracting authority

London Borough of Tower Hamlets

- Public Procurement Organisation Number: PQBL-2673-MVYG

Tower Hamlets Town Hall, 160 Whitechapel Road

London

E1 1BJ

United Kingdom

Contact name: Ms Joanne Spree

Telephone: +44 2073645000

Email: joanne.spree@towerhamlets.gov.uk

Website: https://www.towerhamlets.gov.uk/content_pages/contact_us/contact-us.aspx

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - sub-central government