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Planning

SOL - Community Information and Advice Services 2026

Solihull Metropolitan Borough Council

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-046501

Procurement identifier (OCID): ocds-h6vhtk-056966

Published 6 August 2025, 12:44pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Corrected formatting/typo errors. Updated Organisation name to the standardised format.

Scope

Reference

SOL30008

Description

The Council is intending to commission information and advice services for people in Solihull to meet the needs of Adult Social Care, offering a general advice service which is accessible to residents, alongside targeted, specialist services delivered to communities. The scope of the service is currently under review and may contain: Improved health and wellbeing - for example, tenancy advice and support, safe housing support, supporting people in food poverty, supporting people in crisis to access further support, support to people with cognitive impairment, mental health guidance, low level information and guidance for those with long term conditions and disability, promoting healthy lifestyles, information and guidance on direct payments. Increased capacity and ability to cope - connecting people with community groups, support to retain safe housing, self-advocacy, work with other local support offers, identify national support offers, support refugee and migrant communities with guidance on visas, work rights, immigration status etc., support for carers. Increased financial stability and resilience - early access to debt support and advice, support with completing forms for financial support, LPA, deputyship and appointeeship applications, budget planning and support, debt and benefits low level and specialist support, distribution of grant funding on behalf of the Council.

Total value (estimated)

- £6,792,268 excluding VAT
- £8,150,721.60 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2033
- 7 years

Description of possible extension:

Up to 2 years to no later than 31/03/2033

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKG32 - Solihull

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

8 September 2025

Enquiry deadline

7 October 2025, 5:00pm

Tender submission deadline

13 October 2025, 12:00pm

Submission address and any special instructions

<https://solihull.my.site.com/s/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 December 2025

Recurring procurement

Publication date of next tender notice (estimated): 1 August 2032

Other information

Payment terms

Payment of undisputed invoices within 30 days from date of invoice

Applicable trade agreements

- Government Procurement Agreement (GPA)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Solihull Metropolitan Borough Council

- Public Procurement Organisation Number: PGWC-7578-LYDG

Council House, Manor Square

Solihull

B91 3QB

United Kingdom

Email: procteam@solihull.gov.uk

Region: UKG32 - Solihull

Organisation type: Public authority - sub-central government