

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/046349-2025>

Tender

## **Havering Support Services for Unpaid Carers**

London Borough of Havering

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-046349

Procurement identifier (OCID): ocds-h6vhtk-0516d1

Published 6 August 2025, 8:44am

This is an old version of this notice. [View the latest version.](#)

### **Scope**

### **Reference**

ITTH166

### **Description**

The London Borough of Havering is seeking to commission a provider for the delivery of support services aimed at providing comprehensive assistance to unpaid carers.

The objective is to empower unpaid carers with the resources and knowledge necessary to manage their caregiving responsibilities effectively, improve their overall health, and enhance their quality of life. This initiative aims to foster communities where unpaid carers are supported through tailored programs that meet their specific needs.

The contract will commence on 1st February 2026 and subject to satisfactory performance, shall continue until 31st January 2029 ("the contract period") with the option to extend until 31st January 2031

### **Total value (estimated)**

- £891,935 excluding VAT
- £1,114,918 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 February 2026 to 31 January 2029
- Possible extension to 31 January 2031
- 5 years

Description of possible extension:

Optional Extensions

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

---

## **Participation**

## **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

---

## **Submission**

### **Enquiry deadline**

20 August 2025, 12:00pm

### **Tender submission deadline**

3 September 2025, 12:00pm

### **Submission address and any special instructions**

We are using Oracle Fusion Procurement Portal for the Procurement Process. Access to the Procurement Portal is via the registration link here -

<https://elfy.fa.em3.oraclecloud.com/fscmUI/redwood/supplier-registration/register-supplier/register-supplier-verification>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

**Award decision date (estimated)**

17 November 2025

---

**Award criteria**

<b>Name</b>	<b>Type</b>	<b>Weighting</b>
Price	Price	70%
Quality	Quality	25%
Social Value	Quality	5%

---

**Other information****Conflicts assessment prepared/revised**

Yes

---

**Procedure****Procedure type**

Open procedure

**Special regime**

Light touch

---

## Contracting authority

### London Borough of Havering

- Public Procurement Organisation Number: PCZG-5314-HWNM

Havering Town Hall

Romford

RM1 4GR

United Kingdom

Email: [Procurement.Support@haverling.gov.uk](mailto:Procurement.Support@haverling.gov.uk)

Region: UKI52 - Barking & Dagenham and Havering

Organisation type: Public authority - sub-central government