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Tender

Harvering Support Services for Unpaid Carers

London Borough of Havering

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-046349

Procurement identifier (OCID): ocds-h6vhtk-0516d1

Published 6 August 2025, 8:44am

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Scope

Reference

ITTH166

Description

The London Borough of Havering is seeking to commission a provider for the delivery of support services aimed at providing comprehensive assistance to unpaid carers.

The objective is to empower unpaid carers with the resources and knowledge necessary to manage their caregiving responsibilities effectively, improve their overall health, and enhance their quality of life. This initiative aims to foster communities where unpaid carers are supported through tailored programs that meet their specific needs.

The contract will commence on 1st February 2026 and subject to satisfactory performance, shall continue until 31st January 2029 ("the contract period") with the option to extend until 31st January 2031

Total value (estimated)

- £891,935 excluding VAT
- £1,114,918 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 February 2026 to 31 January 2029
- Possible extension to 31 January 2031
- 5 years

Description of possible extension:

Optional Extensions

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

20 August 2025, 12:00pm

Tender submission deadline

3 September 2025, 12:00pm

Submission address and any special instructions

We are using Oracle Fusion Procurement Portal for the Procurement Process. Access to the Procurement Portal is via the registration link here -
<https://elfy.fa.em3.oraclecloud.com/fscmUI/redwood/supplier-registration/register-supplier/register-supplier-verification>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

17 November 2025

Award criteria

| Name | Type | Weighting |
|--------------|-------------|------------------|
| Price | Price | 70% |
| Quality | Quality | 25% |
| Social Value | Quality | 5% |

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

London Borough of Havering

- Public Procurement Organisation Number: PCZG-5314-HWNM

Havering Town Hall

Romford

RM1 4GR

United Kingdom

Email: Procurement.Support@havering.gov.uk

Region: UKI52 - Barking & Dagenham and Havering

Organisation type: Public authority - sub-central government